

MEDIA RELEASE

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Combined Healthcare rated 'excellent' in PEAT scores.

North Staffs Combined Healthcare NHS trust has received a fantastic 21 'excellent' ratings out of a total of 24. The other 3 scores received a 'good' by the Patient Environment Action Team (PEAT).

The PEAT (Patient Environment Action Team) audit took place in the first quarter of 2009. The teams consisted of Modern Matrons and the Support Services Manager, who manage the area to be audited, Estates Operational Manager, Head of Support Services, an Infection Control nurse, members of the general public and LINKs (Local Involvement Network) representatives were also involved.

Susan Dale, Head of Support Services for the Trust said: "These terrific scores show the commitment and hard work of our frontline staff within the Trust in helping to maintain the highest standards for the people who use our services. The audit was completed in three elements, the environment, food, privacy and dignity. This year the Trust has achieved excellent scores across all the elements except for two sites where a score of good was obtained for the environment and one score of 'good' was obtained for food."

David Pearson, Executive Director of Nursing said: "Combined Healthcare staff have again proven that the patient experience is their top priority. The Trust's clinical environments have been inspected by professionals and the general public and found to be first-rate. Our staff have achieved a score of excellent, the highest rating that can be awarded, in twenty one of the twenty four areas inspected. That is a commendable accomplishment, however we will not be complacent and will ensure that the Trust staff continue to maintain the highest of standards."

All NHS sites with 10 beds and over were audited in England. The Trust audited Bucknall and Harplands Hospitals, The Young People Unit at the Darwin Centre and Learning Disability Bungalows at Fox Hollow, Meadow View, Mandalay, Ashlea, Telford, Dragon Square, Chebsey and the Treatment and Assessment Unit.

ENDS.

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