

## Chief Executive's Report to the Trust Board 28<sup>th</sup> November 2019

### **PURPOSE OF THE REPORT**

This report updates the Board on activities undertaken since the last meeting and draws the Board's attention to any other issues of significance or interest.

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### **1. VISIT OF CLAIRE MURDOCH, NATIONAL DIRECTOR FOR MENTAL HEALTH**

We were delighted to welcome Claire Murdoch, NHS England National Director for Mental Health, to Combined Healthcare on 22<sup>nd</sup> November.

Claire is the national Director for Mental Health services as well as being Chief Executive of Central and North West London NHS Foundation Trust. To make good use of Claire's time, and to give an opportunity for wider system colleagues to meet with her, we organised a number of things on the day, including -

- A system wide discussion on progress with our long term Mental Health development programme
- Informal lunch and chat with our frontline staff
- Plaque unveiling at our new all age Crisis Care Centre followed by a tour of the new facility

This gave us an excellent opportunity to describe all the positive work that we have done to date as a system and of course discuss our hopes for the next four years as documented within our draft long term strategy. It was also an opportunity to ask Claire about how we are performing relative to other systems and benefit from her advice given the breadth of her knowledge and role.

Many thanks to all who attended and organised the visit.

### **2. FLYING THE FLAG FOR COMBINED AND FOR STAFFORDSHIRE AT THE HSJ ANNUAL AWARDS**

I was on annual leave enjoying time with the family, so unfortunately I couldn't attend the HSJ Awards but what a great night it was for Staffordshire. Both North Staffordshire Combined Healthcare NHS Trust and Midlands Partnership NHS Foundation Trust were shortlisted for Mental Health Provider of the Year at HSJ Awards 2019.

Although neither of us walked away with the top prize, the fact that our area provided two of only five finalists is testament to the strength in depth we have across our system. Congratulations also to MPFT for success in the Health and Local Government Partnership Award.

Members of the two Boards mingled before the ceremony commenced and we celebrated our joint success across social media. Many thanks to those who travelled down to London to fly the flag for Combined:

- David Rogers, Chairman
- Buki Adeyemo, Medical Director
- Jonathan O'Brien, Director of Operations

- Tosca Fairchild, Assistant Chief Executive
- Sam Mortimer, Associate Director, North Staffs Community Directorate, AMH Community Management
- Carol Sylvester, Clinical Director, Acute & Urgent Care Directorate, Nursing and Quality
- Tony Gadsby, Non-Executive Director
- Russell Andrews, Non-Executive Director
- Jane Munton-Davies, Associate Director, Stoke Community Mental Health Services
- Joe McCrea, Associate Director of Communications

### **3. NATIONAL PROFILE FOR OUR WORK ON BAME INCLUSION**

Our national profile was further raised by Helen Smith and Tes Zaheer, BAME Inclusion Facilitator, who travelled to London last month to attend an event on “Addressing The Barriers For BAME Representation In The Workplace’ with speakers from a wide range of public sector organisations. I’m told it was a really good day with lots of energy and ideas.

The aim of the day was to discover how we can better establish strong partnerships across government and the wider public sector to help improve and transform the BAME representation in the workplace and it gave us the chance to highlight what we’re doing at Combined.

Speakers covered a range of topics, from government reforms to regulatory frameworks. Case studies demonstrated successful approaches to improve different areas of BAME representation, including staff support networks, racial diversity in senior management positions, and supporting BAME women in the workplace, with guidance in training and supporting staff to provide the highest quality of service.

Helen and Tes will be feeding back into local networks around some of these. If anyone is interested in seeing the presentations or hearing more, they are happy to discuss. Well done, Helen and Tes!

### **4. LOCAL SYSYTEM UPDATE**

On the 15<sup>th</sup> November the Staffordshire Health and Social Care system submitted its five year plan to regulators. The plan covers all aspects of our health system and over coming months will be discussed with NHSI/E and will in turn form the basis of our 2020/21 operating plans. The plan begins to create a narrative that is very much orientated around preventative and “up stream” service provision. Although a great deal of work remains to ensure that our system infrastructure is full fit for the five year period that the document covers.

On a related topic, the STP is embarking on an Integrated Care Partnership development programme with the first of a series of workshops held on the 26<sup>th</sup> November. This process is anticipated to design the infrastructure required to most effectively manage healthcare and related resources and support patients / citizen requirements in each of our place based systems across the county.

## **5. PROMOTING THE INTRODUCTION OF THE ELECTRONIC PATIENT RECORD**

We have been doing our bit to celebrate and raise awareness that patients' health and care records in Staffordshire and Stoke-on-Trent will soon be available electronically to authorised health and social care practitioners.

It will mean a doctor in a hospital, or a paramedic who attends a 999 call will be able to access the same crucial information as a GP, such as details of allergies and current medications, bringing potentially life-saving benefits.

Local people have told us that they want their health and care records to be available to practitioners who care for them, which means that they only need to share their health and care history once. By connecting the information which is held by different providers of health and care services, we will be able to improve quality and outcomes for those being treated and cared for across both health and care."

Currently, local health and care services hold separate pieces of information about patients which isn't easily accessible between different organisations. With appropriate permissions and consent, this information will be available 24/7 to everyone who needs it to treat a patient.

Practitioners will have access to a comprehensive and up-to-date record for their patients' medical and care needs, making care safer and reducing duplication. It will prevent patients being asked for information repeatedly and ensure that their care preferences are shared and understood by all those caring for them.

Dr Paddy Hannigan, a GP in Stafford for 30 years and Digital Programme Clinical Lead for Together We're Better said: "This is about patient safety first-and-foremost. In an emergency it is important that the clinician knows as much about you as possible to make the right decisions about how to treat you.

"But we also hear many times of patients who are frustrated because they need to repeatedly give the same information to people from different parts of the NHS and social care, and delays caused by records not being easily accessible.

"We have worked hard to create care that's better co-ordinated across Staffordshire and Stoke-on-Trent. This shared care record will support new models of care which form part of the delivery of integrated health and social care services that are central to the NHS Long Term Plan."

Well done and many thanks to all staff at Combined who have played a full part in leading this fantastic initiative to fruition

## **6. FANTASTIC SUCCESS IN KEELE UNIVERSITY PLACEMENT, MENTOR AND STUDENT OF THE YEAR AWARDS & THE KEELE DEAL**

We had fabulous success in the Keele University Placement, Mentor and Student of the Year Awards, held at the Undergraduate Medical School on Wednesday 13 November 2019.

Huge congratulations to everyone who won and also to the many mentors and teams who were nominated from the Trust.

We were delighted to have been recognised in the following categories:

- Mental Health Mentor of the Year was awarded to Adam Chambers who works at Stoke Heath Prison.

- Learning Disabilities Mentor of the Year was awarded to Emily Mycock, a Community Nurse working for the Community Learning Disability Team based at Broom Street.
- Mental Health Clinical Placement of the Year was won by The Stoke and North Staffordshire Memory Clinics.
- Learning Disabilities Student of the Year was won by Fehrina Ward. Fehrina recently qualified and now works as a Staff Nurse at the Edward Myers Unit.
- Mental Health Student of the Year went to Hollie Shepley.
- Learning Disabilities Clinical Placement of the Year was won by Dragon Square Children's Specialist Short Breaks Service.

Combined also attended the unveiling of the latest "Keele Deal", which is the third such initiative developed by the university and this time is based around Health Services. The programme covers three areas, workforce, service transformation and research and innovation all of which are very important elements of our system and Trusts future programmes of work. We look forward to working with Keele and system partners on these areas over coming months.

## **7. OPEN SPACE EVENT**

This month also saw an important event in our annual cycle of activities to ensure service user and carer involvement - our Open Space Event. The event was really well attended and included opportunities for all attendees to be involved in live voting and discussion, giving them the chance to:

- Tell us how we can improve the quality of our services and influence the Trust Quality Priorities for 2020/21
- Hear about the MH NHS Long Term Plan and give their views on how we should deliver it
- Find out about our new Crisis Care Centre
- Learn about 'Observe & Act' a service users/carers led patient experience tool and hear about how you can get involved
- Find out how the Well-being Academy is progressing and what courses are on offer

## **8. COMBINED INVOLVED IN NOTTINGHAM UNIVERSITY RESEARCH ON WEARABLE DEVICES**

Combined's commitment to promoting and supporting research and innovation is well known, so it was great to hear about our participation in a new research study, run by University of Nottingham, exploring the potential of wearable devices to help prevent and treat depression, multiple sclerosis and epilepsy.

The study team are seeking views and experiences of remote measuring technologies (RMT) and mHealth more generally from healthcare professionals who provide care for people living with these illnesses. It is hoped that this will contribute to understanding how these technologies impact clinical pathways and decision points.

Participation involves completion of a brief online survey (10 mins). To participate in the survey, please visit <https://nottingham.onlinesurveys.ac.uk/radar-cns-english>. As a thank you for your time, the study team will donate £1 to a relevant charity for every completed

questionnaire received. For more information, please contact the research team: [research@combined.nhs.uk](mailto:research@combined.nhs.uk).

The research team would be grateful if you could let them know if you have participated via email ([research@combined.nhs.uk](mailto:research@combined.nhs.uk)) so that they can record the number of people who participate only – no personal data is collected, and all responses are anonymous.

## **9. EMERGENCY PLANNING RESILIENCE AND RESPONSE (EPRR)**

I am delighted to confirm that following the annual assessment process of our business continuity plans our emergency planning arrangements within the Trust that we have been rated fully compliant against national core standards.

## **10. ANNUAL FIRE SAFETY 2018/19**

The Senior Leadership Team received the annual report on fire safety within the Trust compiled by Mick Daniels our Fire Safety Officer and I can confirm that the report declares that we are compliant with the statutory standards to which we must adhere.