

# Outstanding

## Our journey continues...



Keele  
UNIVERSITY  
TEACHING TRUST

NHS  
North Staffordshire  
Combined Healthcare  
NHS Trust



## Partnerships

### We will actively promote partnership and integrated models of working:

We want to continue to be a strong advocate for the development of place-based integrated models of care that reflect the needs of our local population and offer seamless service provision across partners

We want to broaden the horizons of our partnerships and go beyond our natural borders to promote wider community resilience and support a reduction in health inequalities rooted in the context the Sustainability Development Goals.

Through adopting an "Anchor Institution" approach we will focus on partnerships which improve life changes for people with mental health illness as well as the community in which we operate.

We want to be explicit in our recognition that partners are essential in ensuring there is a vibrant and pluralistic model of service provision including opportunities for regular engagement with NHS and Local Authority service providers, general practice and primary care and our third sector colleagues

We want to be the organization of choice for any partner, stakeholder or entity across Northern Staffordshire who is seeking to integrate services through collaboration and cooperation.

We want to strengthen the alignment between our mental health services and those of primary care to ensure there is a seamless connection between primary and secondary care services.

**Executive Leads**  
Chris Bird

**Non -Executive Leads**  
Joan Walley

### How we will do it

- Through the Chief Executive, we will lead the development of Integrated Care Partnerships across the Stoke-on-Trent and Staffordshire geography with a particular focus on Northern Staffordshire.
- We will lead, through our leadership of the system-wide Organisational Development programme, support the development of the new system architecture aligned to our ambition to be designated as an Integrated Care System by April 2021. We will, together with the Communications Team, hold a comprehensive stakeholder map of our partners and apply CRM methodology to ensure we have dedicated Executive capacity to strengthen the relationships we have built.
- We will engage and collaborate with service users and clinical colleagues to co-design options for empowering service users and their representatives to take more control of their own care through multi-way information sharing and utilisation of telehealth and wearable technology
- We will continue to develop our relationships with new provider collaborative forums to support the devolution of specialized commissioning from NHS England
- We will continue to work in partnership and collaboration to derive maximum value from digital investment
- We will establish new relationships with Primary Care Network Clinical Directors to recognise the importance of the relationship between Primary Care and Mental Health Services.
- We will forge new relationships with organisations outside of the immediate parameters of health and care (eg Local Enterprise Partnership).

### What success looks like

- Northern Staffordshire Integrated Care Partnership Board fully established by April 2021
- Sustained building of partnerships with existing and new stakeholders to enhance care delivery and supporting infrastructure
- Evidence of working collaboratively with health and care partners to redesign pathways of care based on a person-centred approach
- Success in retaining existing business and in winning new opportunities