

REPORT TO PUBLIC TRUST BOARD

Enclosure No: 3

Date of Meeting:	16 March 2023		
Title of Report:	CEO Board Report		
Presented by:	Dr Buki Adeyemo, Chief Executive		
Author:	Claire Tallentire, Interim Communication and Engagement Manager		
Executive Lead Name:	Dr Buki Adeyemo, Chief Executive	Approved by Exec	<input checked="" type="checkbox"/>

Executive Summary:		Purpose of report	
This report updates the Board on activities undertaken since the last meeting and draws the Board's attention to any other issues of significance or interest.		Approval	<input type="checkbox"/>
		Information	<input type="checkbox"/>
		Discussion	<input checked="" type="checkbox"/>
		Assurance	<input type="checkbox"/>
Seen at:	SLT <input type="checkbox"/> Execs <input type="checkbox"/>	Document	
	Date:	Version No.	
Committee Approval / Review	<ul style="list-style-type: none"> • Quality Committee <input type="checkbox"/> • Finance & Resource Committee <input type="checkbox"/> • Audit Committee <input type="checkbox"/> • People, Culture & Development Committee <input type="checkbox"/> • Charitable Funds Committee <input type="checkbox"/> 		
Strategic Objectives (please indicate)	<ol style="list-style-type: none"> 1. We will attract, develop and retain the best people <input checked="" type="checkbox"/> 2. We will actively promote partnership and integrated models of working <input checked="" type="checkbox"/> 3. We will provide the highest quality, safe and effective services <input checked="" type="checkbox"/> 4. We will increase our efficiency and effectiveness through sustainable development <input checked="" type="checkbox"/> 		
Risk / legal implications: Risk Register Reference	N/A		
Resource Implications:	N/A		
Funding Source:	N/A		
Diversity & Inclusion Implications: (Assessment of issues connected to the Equality Act 'protected characteristics' and other equality groups). See wider D&I Guidance	There is no direct impact on the protected characteristics as part of the completion of this report.		
Shadow ICS Alignment / Implications:	N/A		
Recommendations:	To receive for information and assurance		
Version	Name/group	Date issued	
1.0		09/03/2023	

Chief Executive's Report to the Trust Board 16 March 2023

1.0 PURPOSE OF THE REPORT

This report updates the Board on strategic activity undertaken since the last meeting and draws the Board's attention to any other issues of significance or interest.

2.0 NATIONAL CONTEXT

There remains a focus on quality of inpatient services this month and NHS England has published a thematic review and lessons learned to check the safety and wellbeing of all people with a learning disability and autistic people who are being cared for in a mental health inpatient setting. The findings have been considered for the Trust and an audit completed with our teams. This will be evidenced and actions for improvement shared at Quality Committee next month.

3.0 STAFFORDSHIRE AND STOKE-ON-TRENT INTEGRATED CARE SYSTEM

The planning round is almost complete across the ICS with the Integrated Care Partnership Strategy, the Joint Forward Plan (JFP) and the Operational Plan 2023 now in draft format. Health Inequalities features as a theme throughout, with greater emphasis on preventing mental health ill health being a priority in the JFP.

Combined Healthcare's workforce continues to be updated during the national industrial action period through timely updates and communications across the Trust. Communications are issued regularly from the Incident Management Group to Trust staff to keep them informed and updated on industrial action across all touchpoints, as relevant, nationally and regionally.

4.0 OUR TRUST

I am proud that Combined Healthcare's NHS Staff Survey 2022 has once again achieved leading results and scores and that we compare extremely well with the cohort of mental health and learning disability trusts.

More staff than ever before, 69.2% responded to the survey, the highest response rate of the entire cohort. The staff at Combined delivered the best scores of the entire cohort in the two People Promise themes of 'staff engagement' and 'staff morale', and also delivered the best scores of the entire cohort of the four People Promise of 'recognition and reward', 'always learning', 'working flexibly' and 'we are a team'. Well done all!



'The Future of North Staffordshire Combined Healthcare NHS Trust' – Our Strategy 2023 - 2028 is due to be published next month and we are excited and motivated by our strategic aims of Prevention – Access – Growth and we will continue to embed this throughout our plans over the next 12 months. I offer a special thank you to everyone who has been involved, our staff and wider stakeholders, for your contribution to that work.

I am delighted to say that I have been elected to the Board of the NHS Confederation's Mental Health Network and I take up this role in April. This will give me even greater opportunity to influence mental health policy at a national level and work with senior leaders across the sector.

Combined Healthcare recently welcomed Jack Brereton, MP for Stoke-on-Trent South, to Harplands Hospital to tour the site including a visit to Ward 6 and the Crisis Care Centre.

Please see below examples of some highlights from the past month based on our strategic theme.

3.1



All Age Wellbeing Portal enables adult online referrals.

Adults and adults with learning disabilities will be able to self-refer to Combined Healthcare's [All Age Wellbeing Portal](#), an online facility for people seeking support and advice for their mental wellbeing, from mid-March 2023.

Similar to the young people's online referral process on the Portal, the referral can be made directly by someone or on behalf of someone.

Short Breaks team awarded 'Good' Ofsted rating

The Short Breaks team at Combined Healthcare's Dragon Square site has been awarded a 'Good' rating from a recent Ofsted inspection with no requirements or recommendations, and lots of positive feedback.

External awards update

Congratulations to BSc Nursing Practice (Mental Health) student Surina Ashworth who is shortlisted in the 'Student Nurse of the Year' category at this year's Student Nursing Times Awards.

Surina, who is a student at Staffordshire University and on placement with Combined Healthcare, will find out if she has won at the awards ceremony next month.



Yellow Socks scheme rolled out at Combined

The Older Adults Ward at Harplands Hospital has joined many hospitals across the country in rolling out the Yellow Socks scheme, aimed at reducing the risk of falls amongst service users.

As part of the scheme, service users who have been identified as more at risk of falls have been provided with yellow socks as an enhanced visual aid that additional support is needed with them.

3.2



Our Combined People Plan

'Our Combined People' is the new People Plan for Combined Healthcare. The Trust has recently surveyed its staff and engaged with them with localised site visits to ensure the Plan features what matters to our workforce most about working at Combined, before the launch later this year.

Coaching Culture goes from strength to strength

Coaching Culture is a digital platform that provides Combined Healthcare staff with access to a range of self-coaching mindset modules and coaching lessons. Since it was launched last year, 145 members of our staff have accessed 323 sessions and the latest addition is a suite of sessions on Diversity and Inclusion.

3.3



Sustainability Group

The Greener Champions across the Trust have now developed a delivery plan with over 40 schemes to ensure Combined Healthcare becomes more sustainable, and are working towards achieving 50% net zero by 2028.

One of the first initiatives is the 'Switch Off' campaign starting at Harplands Hospital, with reminder stickers placed to switch off lights and relevant devices before leaving rooms.



3.4



Veteran Aware Accreditation

Combined Healthcare is proud to be signed up to the Armed Forces Covenant and has recently received accreditation awarded by the Veterans Covenant Healthcare Alliance (VCHA).

AccessAble site visits

Assessors from AccessAble have been back on-site across a number of locations at Combined Healthcare this month to ensure that our Trust Access Guides include the latest information and updates on access across our sites.

International Women's Day

The Trust celebrated International Women's Day earlier this month, highlighting quotes and case studies from members of staff about what International Women's Day means to them.

Stoke-on-Trent Dementia Pathway event

Combined Healthcare recently participated in the Stoke-on-Trent Dementia Pathway event at Whitmore Village Hall, Newcastle-under-Lyme. Members of the public attended to find out more about the tests used in memory assessments and the support available to them locally.

Race Equality Week

Combined Healthcare was proud to participate in the recent Race Equality Week, which included hosting an Inclusion School session with speakers Karl George MBE and Yvonne Coghill CBE.

World Delirium Day

Combined Healthcare marked World Delirium Day across its corporate communication channels.

Neurodiversity Celebration Week

Neurodiversity Celebration Week was promoted by the Trust. The awareness week is a worldwide initiative that challenges stereotypes and misconceptions about neurological differences.



4.0 Conclusion

As we prepare for the new financial year we know it is essential we think long term about our people, our patients and the future of our organisation. This is not easy and managing the budget in order to maintain outstanding quality of service remains our top priority.

