

Our Ref: NG/RM/23003  
Date: 26<sup>th</sup> January 2024

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

## Freedom of Information Act Request

I am writing in response to your e-mail of the 19<sup>th</sup> December 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

### **Requested information:**

For each of the staff group categories: Medical and Dental Nursing and HCAs AHPs and HSS

### **E-Rostering**

1. Does your Trust use an E-Rostering provider? (Yes/No - if no, have you previously tried to implement an E-rostering provider? Please name the provider).
2. What is the name of your E-Rostering provider?
3. When does the contract for the software you currently use for E-Rostering expire? (dd/mm/yyyy)
4. How many licenses is your contract for?
5. What is the cost per annum for the provider?

### **Bank**

1. Do you have a Digital staff bank provider?
2. What is the name of your Digital staff bank provider?
3. What is the contract expiry date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)
4. What is the cost per annum for the provider?

### **Agency Management Software/Agency Tech**

1. Do you use an Agency Tech provider? (Yes/No/Not Applicable)
2. What is the name of your VMS Provider?
3. What is the contract expiry date for the provider you currently use? (dd/mm/yyyy)
4. What is the cost per annum for the provider?

**Please see appendix 1 attached.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are

Chairman: David Rogers  
Chief Executive: Dr Buki Adeyemo  
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not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**



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Chairman: David Rogers  
Chief Executive: Dr Buki Adeyemo  
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**E-Rostering**

For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS
Does your Trust use an E-Rostering provider? (Yes/No - if No, have you previously tried to implement an e-rostering provider? Please name the provider).	No	Yes	Yes
What is the name of your E-Rostering provider?	N/A	Allocate	Allocate
When does the contract for the software you currently use for E-Rostering expire? (dd/mm/yyyy)	N/A	29/11/2024	29/11/2024
How many licenses is your contract for?	N/A	780. Currently over that amount	780. Currently over that amount
What is the cost per annum for the provider?	N/A	£82,047 E-Rostering and bank staff is all one package so this is the price for both erostering and bank combined	£82,047 E-Rostering and bank staff is all one package so this is the price for both erostering and bank combined

**Bank**

For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS
Do you have a Digital staff bank provider?	No	Yes	Yes
What is the name of your Digital staff bank provider?	N/A	Allocate	Allocate
What is the contract expiry date for the provider you currently use for your Digital staff bank? (dd/mm/yyyy)	N/A	29/11/2024	29/11/2024
What is the cost per annum for the provider?	N/A	£82,047 E-Rostering and bank staff is all one package so this is the price for both erostering and bank combined	£82,047 E-Rostering and bank staff is all one package so this is the price for both erostering and bank combined

**Agency Management Software/Agency Tech**

For each of the staff group categories:	Medical and Dental	Nursing and HCAs	AHPs and HSS
Do you use a Agency Tech provider? (Yes/No/Not Applicable)	Yes	N/A	N/A
What is the name of your VMS Provider?	Retinue	N/A	N/A
What is the contract expiry date for the provider you currently use? (dd/mm/yyyy)	08/10/2024	N/A	N/A
What is the cost per annum for the provider?	No set charge - a 3.5% management fee is charged on the agency costs through Retinue and so the actual amount will vary depending on the amount of agency staff	N/A	N/A