

Our Ref: NG/RM/24005
Date: 01 February 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 4th January 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

1. Do you have a dedicated Informatics and Communications Technology (ICT) test team?
2. Do you outsource project testing?
3. Do you outsource Business as Usual (BAU) testing?
4. Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate?
5. Do you test your new End User Devices and peripherals before deploying to the ICT estate?
6. Would you consider using an independent Testing as a Service (TaaS) option? If not, please explain why.

The Trust does not directly procure or use any services pertaining to this request, this service is outsourced to Staffordshire and Shropshire Health Informatics Service (SSHIS).

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance



Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
www.combined.nhs.uk

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