

Our Ref: NG/RM/24006
Date: 1st February 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 4th January 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

1. Are the following entitled to free parking at your hospital(s) car parks - indicate Y or N
 - Disabled people **Yes**
 - Frequent outpatient attenders **Yes**
 - Parents of sick children staying overnight **N/A**
 - Staff working night shifts. **Yes**
2. Are the following entitled to free parking at your hospital(s) car parks- indicate Y or N
 - Visitors with relatives who are gravely ill. **Yes**
 - Visitors to relatives who have an extended stay in hospital. **Yes**
 - Carers of people in the above groups. **Yes**
3. Are the following entitled to reduced charge parking at your trust hospital(s) car parks - indicate Y or N. **The Trust does not charge for parking on site.**
 - Disabled people
 - Frequent outpatient attenders
 - parents of sick children staying overnight
 - Staff working night shifts.
4. Are the following are entitled to reduced charge parking at your trust hospital(s) car parks - indicate Y or N. **The Trust does not charge for parking on site.**
 - Visitors with relatives who are gravely ill.
 - Visitors to relatives who have an extended stay in hospital.
 - Carers of people in the above groups
5. What is the reduced charge for parking at your hospital(s) for those groups who qualify? Please list. **The Trust does not charge for parking on site.**
6. Are any of the groups above required to pay in advance and then claim them money back for free parking or reduced charge parking at your hospital(s)? Please list **Trust does not charge for parking on site.**

7. Who manages your hospital(s) car parks? **Estates and Facilities**
8. How many parking charge notices have been issued at the trust hospital (s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12-month period)?
9. How many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12-month period)?
10. How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12-month period)?

For questions 8-10, please see Appendix 1 attached.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance



Month	Year	PCN issues	Cancelled
1	2023	72	34
2	2023	117	60
3	2023	127	65
4	2023	98	47
5	2023	110	60
6	2023	106	50
7	2023	113	52
8	2023	97	45
9	2023	74	40
10	2023	99	42
11	2023	104	44
12	2023	76	20