

Our Ref: NG/RM/24022
Date: 8th February 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 16th January 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Please can you indicate in the table below which services, if any, your organisation procures and advise who currently provides that service.

Please confirm the current contract end date, how many journeys are conducted per annum (including abortions, excluding cancelled), the approximate spend per annum and lastly, please indicate how many months in the previous 12 they achieve their Inbound and Outbound KPI targets.

Please see Appendix 1 attached.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance

Services Procured	Current Provider	Contract End Date	Patient journeys per annum	Spend per annum	In the previous 12 months, how many times was KPI achieved?		
					INBOUND	OUT	OUT
						Outpatients	Discharges
Non-emergency patient transport	EMED (formerly EZEK)	31/05/2025 with the option to extend for a further 24 months	Contractual 3,048 journeys per annum	£277,562 plus VAT	100%	100%	100%
High Dependency	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Mental Health- Secure Transport	Exclusive Secure care Services	Apr-24	Average 60 per annum	£70K plus VAT	100%	100%	100%
Renal Dialysis	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Taxi Services – staff and/or patients	A.B.C	Aug-24	2,400 including staff, patients and other	Average £30K but does include all Taxis activity	100%	100%	100%