

Our Ref: NG/RM/24054
Date: 4th March 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 12th February 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

- a. Who is responsible for your cleaning audit surveys? **Trust Facilities Department and Our PFI partners SERCO**
- b. Can you outline how cleaning audit surveys are completed? **In accordance the National Standards of Healthcare Cleanliness 2021**
- c. What software, if any, is used to complete and report on cleaning surveys? **Support Services Solution LTD**
- d. If you use software to complete cleaning audits, what was the original contract start and end date? **The system was originally procured approximately 15 years ago. The Trust currently have an annual maintenance/ upgrade contract that is renewed every 12 months.**
- e. If you use software to complete cleaning audits, what was the contract cost per year? **£916.70 plus VAT**
- f. If you use software to complete cleaning audits, how was this procured(Direct award/tender etc). **Bespoke system- Direct Award**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance



Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
www.combined.nhs.uk

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