



Our Ref: NG/RM/24057 Date: 11th March 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Dear Reception: 0300 123 1535

Freedom of Information Act Request

I am writing in response to your e-mail of the 13th February 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

- 1. Neutral Vend (NV) or Master Vend (MV) Agency Supplier:
- i. Medical
 - Name of the NV or MV agency supplier N/A
 - Expiry date of contract with the NV or MV agency supplier? N/A
- ii. Allied Health Professionals (AHPs)
 - Name of the NV or MV agency supplier N/A
 - Expiry date of contract with the NV or MV agency supplier N/A
- iii. Nursing
 - Name of the NV or MV agency supplier **Day Webster**
 - Expiry date of contract with the NV or MV agency supplier 31/10/2024
- iv. Non-Medical, Non-Clinical (NMNC)
 - Name of the NV or MV agency supplier
 - Expiry date of contract with the NV or MV agency supplier

The Trust does not use agency for NMNC staff.

- 2. Direct Engagement (DE):
- i. Medical
 - Name of the DE provider Retinue
 - Expiry date of contract with the DE provider 10/10/2024
 - % of DE currently achieved 85%
- ii. Allied Health Professionals (AHPs)
 - Name of the DE provider N/A





- Expiry date of contract with the DE provider N/A
- % of DE currently achieved N/A
- iii. Non-Medical, Non-Clinical (NMNC)
 - Name of the DE provider N/A
 - Expiry date of contract with the DE provider N/A
 - % of DE currently achieved N/A
 - 3. Financial Year 2022/2023 (or most recent if available) spend figures on temporary agency staffing (worker pay & agency commission only):
- i. Medical £2,817k
- ii. Allied Health Professionals (AHPs) £0
- iii. Nursing £1,511k
- iv. Non-Medical, Non-Clinical (NMNC) £268k
 - 4. Financial Year 2022/2023 number of hours worked by temporary agency workers:
- i. Medical

The Trust does not hold this information in a reportable format for the time period specified, to supply this information would require a manual trawl. We believe that the cost of collating the information in order to respond to your request would exceed the threshold of £450 as defined by the Freedom of Information and Data Protection (Appropriate limit Fees) Regulations 2004. As a result, we are refusing your request under Section 12 of the Freedom of Information 2000.

- ii. Allied Health Professionals (AHPs) 11579.01667
- iii. Nursing 18606.18333
- iv. Non-Medical, Non-Clinical (NMNC)

The Trust does not hold this information in a reportable format for the time period specified, to supply this information would require a manual trawl. We believe that the cost of collating the information in order to respond to your request would exceed the threshold of £450 as defined by the Freedom of Information and Data Protection (Appropriate limit Fees) Regulations 2004. As a result, we are refusing your request under Section 12 of the Freedom of Information 2000.

- 5. Does the Trust or Health Board currently operate a Non-Medical Non-Clinical Staff Bank? **No**
- If yes, what is the name of the provider? N/A
- Expiry Date of the contract with the provider N/A
- 6. Does the Trust or Health Board utilise an Insourcing Contracting provider in place?
- If yes, what is the name of the provider? N/A
- Expiry Date of the contract with the provider N/A
- 7. Contact responsible for temporary agency staffing at the Trust or Health Board:





- i. Workforce Lead
 - Name
- Job Title

Staff names and email addresses are exempt as they constitute personal data and would contravene the principles of the Data Protection Act 2018 (in accordance with qualified exemption S40 (2)(a) of the FOI Act). Details of members of staff and email addresses can be sought from Departments directly and can be contacted via our Main Switchboard at the Harplands Hospital on 0300 123 1535

- ii. Procurement Lead
 - Name
 - Job Title

Procurement is outsourced and provided by University Hospital of North Midlands (UHNM) https://www.uhnm.nhs.uk/

- iii. Finance Lead
 - Name
 - Job Title

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If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Nicola Griffiths

Deputy Director of Governance



