Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 19th February 2024**.** Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:
Can you please provide an update regarding aspects of your Trust's Cloud usage and Data storage details? The four questions are in the attached spreadsheet, which I would be grateful if you could fill in.

Please see Appendix 1 attached.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Nicola Griffiths
Deputy Director of Governance

Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
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Can you please provide an update on the following 4 questions regarding your Trust's infrastructure?

1. For each element of IT infrastructure below, please provide the requested details:	Main provider	Annual spend 2022-2023	Contract end date	Additional notes
Desktop management	SSHIS	370k	Rolling 12 month	
Networking	SSHIS	171k	Rolling 12 month	
Data Centre	SSHIS	171k	Rolling 12 month	
Server management	SSHIS	Insufficient breakdown available	Rolling 12 month	
IT Security	SSHIS	67k	Rolling 12 month	
Email and collaboration	SSHIS	Circa £500k	Rolling 12 month	
Processing and computer capacity	SSHIS	8.3k	Rolling 12 month	

2. For each of the elements below, please provide details about your cloud provider:	Main provider	Contract end date	Additional notes
Data storage	Microsoft	Rolling 12 month	
Networking	N/A		
Back-up and archive	Microsoft	Rolling 12 month	
Application databases	N/A		
Big Data analytics databases	N/A		
Email and collaboration	Microsoft	Rolling 12 month	
Processing and computer capacity	N/A		

3. For each element detailed below, how does your organisation manage its data storage?	On premises	Off premises	Main supplier	Annual spend 2022-2023	Contract end date	Additional notes
In-house data centre						
DEFINITION: Physical or virtual servers that are connected internally and externally through networking and communication equipment to store, transfer and access digital information	No	Yes	SSHIS	Part of outsourced contract, insufficient breakdown available		
Shared service						
DEFINITION: The consolidation of business operations that are used by multiple parts of the same organization.	No	Yes	SSHIS	Part of outsourced contract, insufficient breakdown available		
Data Storage Management						
DEFINITION: The management of various data storage methods used in the Trust	No	Yes	SSHIS	Part of outsourced contract, insufficient breakdown available		
Other (please specify)						

4. For each of the network supply systems listed below, please provide the requested details:	Main provider	Annual spend 2022-2023	Contract end date	Additional notes
Data network (broadband)	N/A			
DEFINITION: Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device				
WiFi (hardware)	Cisco	£0		
DEFINITION: Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet				No WiFi hardware purchase in 22/23
CoIN (if applicable) - Community of Interest Network	SSHIS	69k	Rolling 12 month	
WAN (Wide Area Network)	JISC	35K	Rolling 12 month	
DEFINITION: WANs connect users and applications in geographically dispersed locations				
Other (please specify)				