

Our Ref: NG/RM/24094
Date: 8th April 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 13th March 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Responses to the requested information is provided in bold as below, after each point:

1. Does the Trust have a Managed Service (MSP) or MV or an external Bank supplier for the recruitment of agency staff? Please break this down into Doctors, Nursing & AHP if appropriate.

Nursing Staff - Master vendor contract

Medical Staff - The Trust use an external company to upload our medical locum vacancies and use their system to book the medical locums.

AHP Staff - The Trust does not use agency for AHP staff.

2. If yes, who is that contract with and when does it end?

Nursing - Day Webster October 2024

Medical - Retinue October 2024

3. If yes, how did the Trust review whether the supplier followed ethical business practices, what ethical insights did they gather?

They adhere to HealthTrust Europe (HTE) Framework standards.

4. What steps do the Trust take to ensure suppliers are paying their fair share of taxes and acting with integrity.

Assurance is provided via the framework. In order to for suppliers to accepted onto the HTE framework, such matters are tested via procurement.

5. Who is responsible within the Trust, for ensuring that suppliers follow ethical business practices?

The contract is awarded via the Heath Trust Europe framework and the suppliers are audited by HTE to ensure compliance to the framework standards.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance



Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
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