

Our Ref: NG/RM/24113
Date: 18th April 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 26th March 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

1. What software does your trust currently use for their CAFM solution (Computer Aided Facilities Management)? If there are multiple solutions, please name all of them not just the main solution. **The Facilities team use Support Services Solutions for auditing and recording performance scores in accordance with the National Standards of Healthcare Cleanliness**
2. What is the expiry date for the software used (if on an annual/ rolling contract please state)? If there are multiple solutions, please list all known expiry dates. **Annual Rolling Contract**
3. Who is the person responsible for managing this system? **Head of Facilities Manager**
4. What is this person's job title? **Head of Facilities Manager**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance