

Our Ref: NG/RM/24143
Date: 13th May 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 15th April 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

- I would like to know the average wait time for mental health services for; 2024 so far, 2023, 2022, 2021 and 2020.

Year	2020	2021	2022	2023	2024
Number of days	20	14	11	7	4

- I would like to know currently what is the longest someone has been waiting to access mental health services, and what was their condition/reason for being the waiting list.

The longest someone has been waiting to access mental health services, as at the end of April-24, was 223 days.

The referral reason relating to this patient is organic brain disorder.

- I would like to know how many people in the last year - April 2024 to April 2023 - rejected the offer of your services after being on the waiting list.

34 patients declined a service whilst on the waiting list.

These are the patients who were never seen with a 'Patient Declined' discharge closure reason.

- I would like to know how many people have died in the last year - April 2024 to April 2023 - whilst being on your waiting list.

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If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted

within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance



Chair: Janet Dawson
Chief Executive: Dr Buki Adeyemo
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