

Our Ref: NG/RM/24184
Date: 12th June 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 15th May 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

- 1) Does the Trust use a third-party provider to create/write, manage or track patient information leaflets? **No**
If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):
 - The current supplier(s) **N/A**
 - Contract value(s) (per annum) **N/A**
 - Contract(s) renewal date(s) **N/A**
 - When did the Trust first start using this third-party? **N/A**
- 2) Does the Trust have a software solution to manage patient e-consent? If yes, is this a standalone solution, or part of a wider electronic patient records system? **Part of Electronic Patient Records system**
- 3) For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):
 - The current supplier(s) **Dedalus**
 - Contract value(s) (per annum) **£715k**
 - Contract(s) renewal date(s) **2027 with option to extend to 2029.**
 - When did the Trust first start using this third-party? **N/A**
- 4) Please could you indicate which solutions are used by each department in the Trust:

Department	Patient information leaflets <i>(e.g., third-party provider incl. name, no external solution used, not applicable)</i>	E-consent <i>(e.g., third-party provider incl. name, no external solution used, not applicable)</i>
Accident and emergency (A&E)	N/A	N/A
Diagnostic imaging / radiology	N/A	N/A
Endoscopy	N/A	N/A
Mental Health	No External Solution	Dedalus
Obstetrics	N/A	N/A
Oncology	N/A	N/A
Paediatrics	N/A	N/A
Surgical procedures (day-patient / in-patient)	N/A	N/A
Surgical procedures (out-patient)	N/A	N/A

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance



Chair: Janet Dawson
Chief Executive: Dr Buki Adeyemo
www.combined.nhs.uk

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