

Our Ref: NG/RM/24185  
Date: 11<sup>th</sup> June 2024

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### Freedom of Information Act Request

I am writing in response to your e-mail of the 4<sup>th</sup> May 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### **Requested information:**

1. What is your current Bank Spend for the Period April 2023 – March 2024? If possible please provide a spend for:

	<b>Spend 2023/24 £000</b>
<b>Medical &amp; dental</b>	<b>565</b>
<b>Nursing &amp; HCAs</b>	<b>1,297</b>
<b>Admin &amp; Estates</b>	<b>105</b>
<b>AHPs</b>	<b>18</b>
<b>Others</b>	<b>176</b>

2. What is your current Agency Spend for the period April 2023 – March 2024? If possible please provide a spend for:

	<b>Spend 2023/24 £000</b>
<b>Medical &amp; dental</b>	<b>2,539</b>
<b>Nursing &amp; HCAs</b>	<b>2,139</b>
<b>Admin &amp; Estates</b>	<b>274</b>
<b>AHPs</b>	<b>0</b>
<b>Others</b>	<b>26</b>

If you are unable to provide a split please indicate which staffing categories the Trust's bank supports.

3. Do you have a managed bank provider or a bank system provider? **Bank System Provider.**

- a. Who is your provider? **RLDatix (Previously Allocate Software)**
  - b. What is your contract start and end date? **September 2024**
- 4. What is your current Bank staff Fill rate? **81.48% for April 2023 - March 2024**
- 5. What is your current Agency Fill Rate rate? **80.18% for April 2023 - March 2024**
- 6. Do you have a Direct Engagement Provider? **Yes**
  - a. Who is your provider? **Retinue Solutions Ltd**
  - b. What is your contract start and end date? **10/10/2022 – 09/10/2024**
- 7. Do you provide staff to others through a collaborative bank or is it exclusively for the Trust's own workforce requirements? **Internal workforce requirements only**
- 8. Do you have a Master Vendor or Neutral Vendor provider? If so who is the Provider and what is the contract end date? **Master Vendor, Day Webster Group**  
**01/04/2017 – 30/09/2024**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**

