

Our Ref: NG/RM/24250  
Date: 22<sup>nd</sup> July 2024

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### Freedom of Information Act Request

I am writing in response to your e-mail of the 17<sup>th</sup> July 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### **Requested information:**

1. The name of the supplier who implemented your finance software system. **Capita Secure Information Solutions**
2. The installation date of your finance software system. **July 2018**
3. The contract expiration date for your current finance software system. **Sep 2029**
4. The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses. **£31k initially in 2018 for the upgrade to Integra 2, further £40k in the recent contract extension**
5. The total annual costs to run and maintain your finance system. **£91k**

Please can you also break down your annual costs by:

- Software licensing fees. **£nil - One off cost at start of contract**
  - Maintenance and support fees. **£16k**
  - Hardware costs. **£nil**
  - Consultancy. **£nil**
  - Training. **£nil**
  - Other recurring expenses (please specify).  
**£42k managed service**  
**£33k annual hosting**
6. Do you have any plans to switch to a different finance system or upgrade the current system? **The current system will be upgraded to Integra Centros in the near future**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the

Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**



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Chair: Janet Dawson  
Chief Executive: Dr Buki Adeyemo  
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