

Our Ref: NG/RM/24253  
Date: 29<sup>th</sup> July 2024

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### Freedom of Information Act Request

I am writing in response to your e-mail of the 20<sup>th</sup> July 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### **Requested information:**

- 1) The person or department who manages the supply chain of temporary staff for Allied Health and Healthcare Science Professionals (Pharmacy, Radiology, Cardiology, Biomedical Science/Pathology, Occupational Therapy, Physiotherapy), Nursing (specialist and general, including HCAs) and Midwifery professionals.

#### **E-Rostering and Temporary Staffing Department**

- 2) The email address and telephone number of the mentioned in point 1.  
**Staff names and email addresses are exempt as they constitute personal data and would contravene the principles of the Data Protection Act 2018 (in accordance with qualified exemption S40 (2)(a) of the FOI Act).**
- 3) A breakdown of the trust's clinical agency spend within the last 24 months. including of the departments of spend  
**Please see Appendix 1 attached.**
- 4) The agency shifts cascaded out within the past 12 months for the Nursing and Midwifery and Allied health/Healthcare Science professions and
  - a. At what cost they was covered (NHSI or above)
  - b. Number of agency shifts required broken down across Allied Health, Healthcare Science and Nursing and Midwifery.  
**HCSW-1736**  
**Registered Nurses -2007**
  - c. Was any off this off framework. **Yes**
  - d. If so to what agency and in what area.

**Off framework agencies were used at Holmcroft Surgery, Newcastle CMHT adult, Summers view and The Darwin Centre. A list of off framework agencies used is shown below**



Chair: Janet Dawson  
Chief Executive: Dr Buki Adeyemo  
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- Adecco UK Ltd
- Assigned Healthcare Ltd
- Chase Medical Limited
- Fievel Healthcare Ltd
- Locum Health
- North Staffordshire GP
- Federation
- Real Staffing Group
- Red Group Personnel Ltd
- Thornbury Nursing Services
- University of Keele
- Vocare Ltd

- 5) What agencies are on the supply chain for and if there is a tier structure in place.
- a. Allied Health and Healthcare Science. **N/A**
  - b. Nursing and Midwifery. **Mastervend supplier- Day Webster**

- 6) What framework do you transact under? **Health Trust Europe**

- 7) What person/ department looks after external permanent recruitment

**Human Resources and Recruitment Departments**

- a. Please supply their contract number and email address.

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If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**

	2022/23
<b>Department</b>	£000
Acute Services and Urgent Care	1,595
Central Services	44
COVID-19	25
North Staffordshire Community	597
Primary Care Directorate	328
Specialist Services	1,138
Stoke Community	1,484
Community	
<b>Grand Total</b>	<b>5,123</b>

	2023/24
<b>Department</b>	£000
Acute Services and Urgent Care	663
Primary Care Directorate	463
Specialist Services	2,573
Community	1,454
<b>Grand Total</b>	<b>5,154</b>