

Our Ref: NG/RM/24265
Date: 22nd August 2024

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Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 1st August 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I would like the organisation to review my freedom of information request below, that's focused on contract data for services around facilities management specifically around the services below:

1. Office and building cleaning – Service contract that is focused on office, commercial and building cleaning services.
2. Lift service and maintenance – Service contract for lift service and maintenance.
3. Food – Service contract that is focused on catering services.
4. General waste services contracts – The organisation's primary general waste service contract.
5. Laundry services - where clothes and linen can be washed and ironed.

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
3. A description of the services provided under this contract please includes information if other services are included under the same contract.
4. The number of sites the contract covers
5. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation
6. The start date of the contract
7. The end date of the contract
8. The duration of the contract, please include information on any extensions period.
9. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Please see Appendix 1 attached.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance

	Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.	Lift service and maintenance – Service contract for lift service and maintenance.	Food – Service contract that is focused around catering services.	General waste services contracts – The organisation’s primary general waste service contract.	Laundry services where clothes and linen can be washed and ironed.	
1	Supplier/Provider of the services	NSCHT Internal Facilities Team and our PFI partners SERCO	NationWide Lift Services	Appetito main food supplier for cook freeze on our PFI site.	Clincal Waste, Tradebe. Domestic & Recycling, Biffa. Confidential Waste, Bagnall & Morris	TheTrust has a linen hire contract with Elis for services provided at Harplands, SummersView, Assessment and Treatment unit and Darwin. Personal clothing is laundered by staff and clients in the on site laundry rooms.
2	Total Annual Spend – The spend should only relate to each of the service contracts listed above.	Trust is applying Section 43 exemption to this aspect of the request as release of the information is likely to prejudice the commercial interests of any person (A person may be an individual, a company, the public authority itself or any other legal entity).	£2,700	Harplands PFI- Trust is applying Section 43 exemption to this aspect of the request as release of the information is likely to prejudice the commercial interests of any person (A person may be an individual, a company, the public authority itself or any other legal entity). Other inpatient units provide in house cook services using local suppliers.	Clinical Waste, £45,202.20. Domestic & Recycling, £58,795.05. Confidential Waste, £7,216.99.	Total annual expenditure - £90K
3	A description of the services provided under this contract please includes information if other services are included under the same contract.	Services provied in line with the National Standards of Healthcare Cleanliness 2021 and Risk category	Traditional lift maintenance. 12 x maintenance service visits per year (one per month) for both of the passenger lifts. 4 x maintenane service visits per year (one visit per every three months) for the 2 platform lifts	As above	Clincal Waste, Collection and disposal via, High Temperature Incineration, Low Temperature Incineration, Alternative Treatment. Domestic & Recycling, Collection and disposal. Confidential Waste, Collection and disposal.	Linen hire service.
4	The number of sites the contract covers	All NSCHT premises.	4	PFI only on the Harplands site.	Clincal Waste, 15 Sites. Domestic & Recycling, 16 Sites. Confidential Waste, 23 Sites.	Linen hire contract - 4 sites
5	ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation	N/A	Otis Terry Group LTD Stannah	N/A	N/A	N/A
6	The start date of the contract	PFI contract and in house service	01.07.2022	PFI contract and in house service	Clincal Waste, 31/10/2021. Domestic & Recycling, Out of contract. Confidential Waste, 01/08/2022	1st November 2018
7	The end date of the contract	PFI contract and in house service	30.06.2025	PFI contract and in house service	Clincal Waste, 30/10/2026. Domestic & Recycling, Out to tender. Confidential Waste, 31/07/2027	Contract was awarded for 3 years with the option to extend for a further 2 x 24 months.
8	The duration of the contract, please include information on any extensions period.	PFI site - 30 year break cause option 2029	3 years	PFI site - 30 year break cause option 2029	Clincal Waste, 3 + 1 + 1. Domestic & Recycling, 3 + 1 + 1. Confidential Waste, 3 + 1+ 1.	As above. Now in second extension period.
9	Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.	Head of Facilities	Minor Works Officer	Associatre Director of Estates	Energy, Environmental & Contracts Manager.	Head of Facilities

Staff names and email addresses are exempt as they constitute personal data and would contravene the principles of the Data Protection Act 2018 (in accordance with qualified exemption S40 (2)(a) of the FOI Act).