

Registration under the Health & Social Care Act 2008 - Statement of Purpose

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2 Service Provider / Service Provider ID / Certificate Number

North Staffordshire Combined Healthcare NHS Trust /RLY/ CRT1-2269104054

North Staffordshire Combined Healthcare NHS

Lawton House

Bellringer Road

Trentham Lakes South

Stoke-on-Trent

Staffordshire

ST4 8HH

Telephone: 03001231535

3 Nominated Individual for all Correspondence from CQC:

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Bellringer Road
Trentham Lakes South
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Staffordshire
ST4 8HH

Telephone: 07581 056675
E-mail: buki.adeyemo@combined.nhs.uk

4 Registered Managers:

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Dragon square Community Unit
Newcastle-under-Lyme
Staffordshire
ST5 7HL

Telephone 01782 408368
E-mail: tracey.flanagan@combined.nhs.uk

5 Legal Status

The legal status of the organisation is: NHS Provider Trust

This applies to all regulated activities described in this document.

6 Aims and Objectives of the Trust

The purpose of the Trust is to work to improve the health and wellbeing of our local communities. Our strategy is to deliver an evidence-based model of care, which is appropriate to our service user needs and focuses on wellbeing and ongoing recovery. We aim to be recognised as a centre of excellence, bringing innovative solutions to the services we deliver and embedding a culture of continuous learning across our organisation. This is reflected in our vision, values and quality priorities:

An outstanding organisation providing safe, personalised, accessible and recovery - focused support / services every time.



7 Introduction to the Statement of Purpose

The Health & Social Care Act 2008 (Regulated Activities) Regulations 2014 Regulation 12 requires a provider to develop a Statement of Purpose as a condition of registration. Put simply it describes what the organisation does, where from and who it provides services for.

8 Overview of the Trust's Statement of Purpose

The Trust's Statement of Purpose can be summarised as follows:

LOCATIONS

- Lawton House (Trust Headquarters)
- Harplands Hospital
- Darwin Centre
- Dragon Square Community Unit
- Summers View
- Hilda Johnson House
- Moorcroft Medical Centre
- Moss Green Surgery
- Holmcroft Surgery
- Keele GP Practice (University Medical Centre Keele)

REGULATED ACTIVITIES

- Accommodation for persons who require nursing or personal care
- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act
- Diagnostic and screening procedures
- Family planning
- Maternity and Midwifery services
- Surgical procedures

SERVICE TYPE

- Hospital services for people with mental health needs, and / or learning disabilities, and / or problems with substance misuse (MLS).
- Rehabilitation services (RHS).
- Long term conditions (LTC).
- Community-based services for people with mental health needs (MHC).
- Community-based services for people with a learning disability (LDC).
- Community-based services for people who misuse substances (SMC).
- Doctors consultation services (DCS)
- Doctors treatment services (DTS)
- Prison Healthcare services (PHS)
- NHS GP Practice

SERVICE USER BANDS

- Learning Disability / Autistic spectrum
- Older people
- Younger adults
- Children 0 – 3 years
- Children 4 – 12 years
- Children 13 – 17 years
- Adults 18 - 65 years
- Adults 65 +
- 0 – 65+
- Mental Health
- Physical Disability
- Sensory Impairment
- Dementia
- People detained under the Mental Health Act
- Drug and Alcohol
- Eating Disorders
- Whole Population

9 Service Commissioning

The Trust is responsible, on behalf of Staffordshire and Stoke-on-Trent Integrated Care Systems (ICS), for commissioning and monitoring placements for people with Learning Disabilities and/or those with complex mental health needs requiring long-term hospital care. The teams responsible for this Trust activity is the

Transforming Care Partnership (TCP) Team and the Complex Case Team (formally Project 86).

10 Statement of Purpose per Location

10.1 Lawton House (Trust Headquarters)

Location Address:	Lawton House, Bellringer Road, Trentham Lakes, Stoke-on-Trent, Staffordshire, ST4 8HH
Location ID:	RLY 00
Nominated Contact Details:	Dr Olubukola Adeyemo
No of Approved Beds:	None
Brief Description of Location:	The Trust Headquarters is located at Bellringer Road. In addition to being the base for most of the Trust's corporate services and the majority of the executives and their teams; all community services not physically located at the Harplands hospital site (community adult mental health services, community substance misuse services, community learning disabilities services, community older person's service, children and young person's community services, community neuropsychiatric services and a variety of psychological services) are registered under the Trust HQ. There are no beds or inpatient facilities at the HQ. See section 10 for details of teams/services and their regulated activities registered under Trust HQ.

REGULATED ACTIVITIES

- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act

SERVICE TYPE

- Prison Healthcare services (PHS).
- Community-based services for people with mental health needs (MHC).
- Community-based services for people with a learning disability (LDC).
- Community-based services for people who misuse substances (SMC).
- Long term conditions services (LTC)
- Doctors consultation services (DCS)
- Doctors treatment services (DTS)

SERVICE USER BANDS

- Learning Disability / Autistic spectrum
- Older people
- Younger adults
- Children 0 – 3 years
- Children 4 – 12 years
- Children 13 – 17 years
- Adults 18 - 65 years
- Adults 65 +
- Mental Health
- Physical Disability
- Sensory Impairment
- Dementia
- People detained under the Mental Health Act
- Drug and Alcohol

- Eating Disorders

10.2 Harplands Hospital Location

Location Address:	Hilton Road, Stoke-on-Trent, Staffordshire, ST4 6TH
Location ID:	RLY 88
Nominated Contact Details:	Dr Olubukola Adeyemo
No of Approved Beds:	150
Brief Description of Location:	Harplands location provides hospital services for people with mental health needs, learning disabilities, substance misuses and neuropsychiatric needs. Harplands location provides overnight facilities for admission, treatment and rehabilitation for people with the problems listed above. In addition to its inpatient facilities, Harplands location also provides community services, psychological services, physiotherapy and outpatient services. Section 10 of this document provides in detail the nature of the services provided by the teams registered under Harplands location.

REGULATED ACTIVITIES

- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act

SERVICE TYPE

- Hospital services for people with mental health needs, and / or learning disabilities, and / or problems with substance misuse (MLS).
- Rehabilitation services (RHS).
- Long term conditions (LTC).
- Community-based services for people with mental health needs (MHC).
- Community-based services for people with a learning disability (LDC).
- Community based services for people with Substance Misuse needs

SERVICE USER BANDS

- Learning Disability / Autistic spectrum
- Older people
- Younger adults
- Children 0 – 3 years
- Children 4 – 12 years
- Children 13 – 17 years
- Adults 18 - 65 years
- Adults 65 +
- 0 - 65+
- Mental Health
- Physical Disability
- Sensory Impairment
- Dementia
- People detained under the Mental Health Act
- Drug and Alcohol Eating Disorders

10.3 Darwin Centre Location

Location Address:	167 Queens Road, Penkhull, Stoke-on-Trent, Staffordshire, ST4 7LF
Location ID:	RLY 86
Nominated Contact Details:	Dr Olubukola Adeyemo
No of Approved Beds:	15
Brief Description of Location:	The Darwin Centre aims to identify clear pathways of care and support for young people aged 12- 18 with mental health difficulties and to identify and apply the CPA process appropriately. The centre provides a comprehensive range of assessment and treatment/support options tailored to meet the mental health and social care needs of the young person. Section 10 of this document provides in detail the service provided at this location.

REGULATED ACTIVITIES

- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act

SERVICE TYPE

- Hospital services for people with mental health needs, and / or learning disabilities, and / or problems with substance misuse (MLS)

SERVICE USER BANDS

- Children 4 – 12 years
- Children 13 – 18 years
- Mental Health.
- People detained under the Mental Health Act
- Eating Disorders.
- Learning difficulties or autistic disorder

10.4 Dragon Square Community Unit Location

Location Address:	Chesterton, Newcastle-under-Lyme, Staffordshire, ST5 7HL Business Address: Chesterton, Newcastle-under-Lyme, Staffordshire, ST5 7HL
Location ID:	RLY 36
Registered Manager:	Tracey Flanagan
Nominated Contact Details:	Dr Olubukola Adeyemo
No of Approved Beds:	6
Brief Description of Location:	The service provides planned respite services for children and young people up to the age 18/19, which in addition to their Learning Disabilities have complex needs. The clients will also require frequent nursing interventions and LD nursing intervention to manage challenging behaviour. See section 10 of the document for further details of this service.

REGULATED ACTIVITIES

- Accommodation for persons who require nursing or personal care
- Treatment of disease, disorder or injury

SERVICE TYPE

- Hospital services for people with mental health needs, and / or learning disabilities, and / or problems with substance misuse (MLS)
- Long term conditions (LTC)

SERVICE USER BANDS

- Children 0 – 3 years
- Children 4 – 12 years
- Children 13 – 18 years
- Physical Disability
- Sensory Impairment
- Learning difficulties or autistic disorder

10.5 Summers View Location

Location Address: Summers View, Furlong Road, Stoke On Trent, Staffordshire, ST6 5UD

Location ID: RLY 87

Nominated Contact Details: Dr Olubukola Adeyemo

No of Approved Beds: 10

Brief Description of Location: Summers View is a 10 bedded Rehabilitation Unit that works in conjunction with Community Mental Health Rehabilitation Team, Complex Case Team, Hilda Johnson House supported accommodation and Adult Mental Health Community Teams. The service also aims to repatriate clients to the North Staffordshire area. Summers View Rehabilitation team offer a service to patients who have a history of complex, serious and long-term mental health problems who require a specific targeted approach geared to meeting their individual needs. The team offers assessments and on-going time limited support to its patient group, and applies the Care Programme Approach routinely working in partnership to formulate a framework of recovery.

REGULATED ACTIVITIES

- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act

SERVICE TYPE

- Rehabilitation services (RHS)

SERVICE USER BANDS

- Younger adults
- Adults aged 18-65Mental Health
- People detained under the Mental Health Act
- People who misuse drugs or alcohol
- Learning difficulties or autistic disorder

10.6 Hilda Johnson House Location

Location Address: Hilda Johnson House, 57 Belgrave Road, Stoke On Trent, Staffordshire, ST3 4PN

Location ID: RLY 39

Nominated Contact Details: Dr Olubukola Adeyemo

No of Approved Beds: 8

Brief Description of Location: The service aims to provide safe, supported accommodation to adults with mental health needs. It aims to promote wellbeing, independence and recovery. The Community Mental Health Rehabilitation Team also aims to support adults with Mental Health Needs to maintain their independence

and wellbeing within their own accommodation in the local community. The age range is 18 and above at the time of referral. The service has support from staff available 24 hours over 7 days by telephone if staff are not present on site. There are 8 accommodations.

REGULATED ACTIVITIES

- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act

SERVICE TYPE

- Rehabilitation services (RHS)
- Community-based services for people with mental health needs (MHC).

SERVICE USER BANDS

- Younger Adults
- Mental Health
- People detained under the Mental Health Act
- Adults aged 18-65
- Adults aged 65+
- People who misuse drugs or alcohol

10.7 Moorcroft Medical Centre Location (Moss Green Surgery – Branch)

Location Address: Moorcroft Medical Centre, Botteslow Street, Hanley, Stoke on Trent, ST1 3NJ,
Telephone: 01782 281806

Branch Surgery: Moss Green Surgery, Bentilee Neighbourhood Centre, Dawlish Drive, Bentilee, Stoke
on Trent, ST2 0EU, Telephone: 01782 231303

Location ID: RLYX3

Nominated Contact Details: Ms Kim Stanyer

No of Approved Beds: 0

Brief Description of Location:

Moorcroft Medical Centre is a purpose built located in the city centre. On site car parking is available. The aim of the Centre is to provide a good standard of General Medical Services (GMS) National Enhanced Services (NES) and Local Enhanced Services (LES) to our patient population in a safe environment.

Moss Green Surgery forms part of the Bentilee Neighbourhood Centre and are purpose built premises. The practice is located centrally within the Bentilee housing estate and is a branch location for Moorcroft Medical Centre. Onsite care parking is available. The aim of the Centre is to provide a good standard of General Medical Services (GMS) National Enhanced Services (DES) and Local Enhanced Services (LES) to our patient population in a safe environment.

The practice serves a patient population size of approximately 15,000 patients residing within the areas of Hanley, Birches Head, Etruria, Park Hall, Bucknall and Bentilee.

The practice is an accredited training practice.

REGULATED ACTIVITIES

- Treatment of disease, disorder or injury

- Diagnostic and screening procedures
- Family planning
- Maternity and Midwifery services
- Surgical procedures

SERVICE TYPE

- NHS GP Practices

SERVICE USER BANDS

- Whole population
- Children 0 to 3
- Children 4 to 12
- Children 13 to 17
- Adults 18 to 65
- Adults 65+

10.8 Holmcroft Surgery

Location address: Holmcroft Rd, Stafford, ST16 1JG.

Location ID: RLYX4

Nominated Contact Details: Ms Kim Stanyer

No of Approved Beds: 0

Brief description of Location:

Holmcroft Surgery is located in Stafford and was established in 1994. For the previous 50 years, it had occupied a site at Lloyd Street off Goal Road. The premises is a single story purpose-built level access building that has been developed and a pharmacy is attached. Car parking facilities are available and there is access for the disabled.

The aim of the surgery is to provide a good standard of General Medical Services (GMS) National Enhanced Services (NES) and Local Enhanced Services (LES) to our patient population in a safe environment.

The practice serves a population of 10,780 patients living in the Stafford and Surrounds CCG area. The population distribution shows above national average numbers of patients over 65 years of age and a less than average distribution of male and females below 39 years of age. The practice is in a less deprived area and has lower unemployment when compared to national averages.

The practice is an accredited GP training practice.

The practice is open each weekday from 8am to 6.30pm.

REGULATED ACTIVITIES

- Treatment of disease, disorder or injury
- Diagnostic and screening procedures
- Family planning
- Maternity and Midwifery services
- Surgical procedures

SERVICE TYPE

- NHS GP Practices

SERVICE USER BANDS

- Whole population
- Children 0 to 3
- Children 4 to 12
- Children 13 to 17
- Adults 18 to 65
- Adults 65+

10.9 Keele Practice (University Medical Centre Keele)

Location Address: Keele Practice, Health Centre, Keele University, Newcastle-under-Lyme, Staffs ST5 5BG
Telephone: 01782 753550
Location ID: RLY18

Nominated Contact Details: Mrs Janet Williamson
No of Approved Beds: 0
Brief Description of Location:

Keele Practice occupies part of one of the buildings on the Keele University campus. On site car parking is available. The aim of the Centre is to provide a good standard of General Medical Services (GMS) National Enhanced Services (NES) and Local Enhanced Services (LES) to our patient population in a safe environment.

The practice serves a patient population size of approximately 8,000 patients residing within the areas of Keele, Silverdale, Madeley, Clayton and other Newcastle-under-Lyme areas. It also has an outreach population of Keele University students residing in student accommodation in the Stoke area of the city. This does not form part of the practice boundary, as its sole purpose is to ensure continuity of care to students as they change student accommodation during their Keele University student life.

REGULATED ACTIVITIES

- Treatment of disease, disorder or injury
- Diagnostic and screening procedures
- Family planning
- Maternity and Midwifery services
- Surgical procedures

SERVICE TYPE

NHS GP Practice

SERVICE USER BANDS

- Whole population
- Children 0 to 3
- Children 4 to 12
- Children 13 to 17
- Adults 18 to 65
- Adults 65+

11 North Staffordshire Combined Healthcare NHS Trust Services per location.

11.1 Early Intervention Service (EIS)

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 18-65, Children aged 14-17, Mental health, people detained under the Mental Health Act, people who misuse drugs or alcohol

The aims and objectives of the service provider in undertaking the regulated activity:

This service aims to support people who are experiencing their first episode of psychosis for up to three years during the so-called 'critical period'. The service embraces diagnostic uncertainty with an emphasis on managing symptoms rather than the diagnosis and aims to provide meaningful and sustained engagement based on assertive outreach principles in which reluctance to engage should not lead automatically to case closure. The team is strongly committed to the recovery model of care where the emphasis is placed on social roles and the service user's strengths and developmental needs, particularly in education and achieving employment. The service also aims to provide interventions in the least restrictive and stigmatised setting and work with the service user's extended social network to provide support and advice. The service is provided to the population of North Staffordshire, and provides rapid specialist assessment with the aim of reducing the time taken to access effective treatment to a median of 3 months from first onset of symptoms.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service is provided to the population of North Staffordshire, and provides rapid specialist assessment with the aim of reducing the time taken to access effective treatment to a median of 3 months from first onset of symptoms. The service is provided for people aged 14-35 years and utilises the CPA process.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: The Hope Centre, Upper Huntbach Street, Hanley, Stoke-on-Trent ST1 2BX)

11.2 Step On Service

Regulated activity(ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 18-65, Mental health, people who misuse drugs or alcohol

The aims and objectives of the service provider in undertaking the regulated activity:

The Step On team delivers an Individual Placement and Support (IPS) service to individuals accessing North Staffordshire Combined Healthcare NHS Trust (NSCHT). The service embeds evidence based practice, to support people experiencing mental health difficulties, to find and maintain meaningful paid employment. By receiving support to achieve and maintain paid employment, the team aim to facilitate an individual's recovery and increase aspirations for the future. It has been demonstrated that returning to work significantly reduces the need to use mental health services (Wing and Brown, 1970, McKeown et al, 1992) and work has been identified as a key determinate of health (Waddell and Burton, 2007); being identified as central to individual identity, social role and social status.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service is provided to the population of North Staffordshire, and provides vocational support through the IPS model with the aim of supporting people into competitive paid employment. The service is provided for people aged 14-65 years and is eligible to anyone under care coordination/standard care seen within the Trust. The team provide IPS leadership across Staffordshire and support the delivery of IPS within south Staffordshire through MPFT.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: The Hope Centre, Upper Huntbach Street, Hanley, Stoke-on-Trent ST1 2BX)

11.3 City Integrated Community Mental Health Teams (ICMHTs)

Regulated activity(ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 18 and over, mental health, People with an eating disorder, people detained under the Mental Health Act, people who misuse drugs or alcohol

The aims and objectives of the service provider in undertaking the regulated activity:

The City Community Mental Health Teams at both The Greenfields Centre and The Sutherland Centre provide outpatient and community mental health services and support to the population of Stoke-on-Trent, delivered through a range of multi-disciplinary and multi- agency staff. The team aims to improve the mental health of the local population.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service provides specialist mental health care and support through clear pathways, utilising the Care Programme Approach where applicable. This team comprises of consultant and other medical staff, mental health nurses, social workers, occupational therapists, psychologists and associated support workers. The service is provided for adults between the ages of 16-65. The practitioners would usually see patients in their own homes and also at the various resource centres within the local community.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: Greenfield Centre, Furlong Road, Tunstall, Stoke-on-Trent, ST6 5UD and Sutherland Mental Health Resource Centre, Belgrave Road, Dresden, Stoke on Trent

11.4 Criminal Justice Mental Health Team

Regulated activity (ies) undertaken at this location:

Treatment of disease disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC), Community based services for people with a learning disability (LDC), Community-based services for people who misuse substances (SMC). This service also includes Community Triage & Diversion & Liaison.

CQC service user bands:

Adults aged 16 and over, mental health, sensory impairment, physical disability, people detained under the Mental Health Act, dementia, people who misuse drugs or alcohol, people with an eating disorder, Learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity:

The North Staffordshire Criminal Justice Mental Health Team works with people suffering from mental disorder who are involved with the criminal justice system. The team has a daily presence at the courts and offer mental health screens to people charged with offences.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The team works closely with police, probation and have a standing presence within the Multi-Agency Public Protection Panels. The team also offers time limited co-working to fellow professionals working with service users who are involved with the criminal justice system or are at risk of committing offences. The service is provided to people across North Staffordshire aged 16 years upwards. The CJMH Teams main base is the Hope Centre. This is purely an office base and clients for this team are not seen at the Hope Centre. We have another base at the Northern Area Custody Facility (Police cells) at Etruria. We work in partnership with the NACF to deliver a service to clients with mental health difficulties who have been arrested for committing an offence. The premises are managed by the Police Force. I have a minimum of one member of staff on duty to deliver the service using the facilities at the NACF. We are very much in a Police environment where clients are seen in Police cells and police interview rooms.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: Hope Centre, Upper Huntbach Street, Hanley, Stoke-on-Trent ST1 2BX)

11.5 Community Triage Team

Regulated activity (ies) undertaken at this location:

Treatment of disease disorder or injury

The CQC service type(s) provided at this location:

The Community Triage Team (also known as "Street Triage") is a collaboration between Staffordshire Police and North Staffordshire Combined Healthcare NHS Trust. It is a small team of designated, experienced mental health nurses and a Police Officer based at Hanley Police & Fire Station, working from 4pm-2am

seven days a week. The CTT aim to ensure that the police have sufficient understanding about someone's needs. We aim to support individuals who come into contact with police outside of Custody who are experiencing mental health difficulties or emotional distress. The team provide timely crisis assessment, advice, support, signposting and completion of referrals to address the individual's difficulties, as well as offering assessment in order to divert from Section 136 MHA detention.

CQC service user bands:

Adults aged 16 and over, mental health, sensory impairment, physical disability, people detained under the Mental Health Act, dementia, people who misuse drugs or alcohol, people with an eating disorder, Learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity:

The Community Triage Team work with people suffering mental distress who have come into contact with Staffordshire Police. The Team work collaboratively and is based with Staffordshire Police's first response Team to offer advice and assessment for people where there are concerns about their Mental Health.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The Community Triage Team provides a dedicated resource for use by Staffordshire police officers that will enable a multi-agency approach across health, social and police services for individuals in emotional distress / mental crisis. It ensures timely assessment of an individual's emotional distress / mental crisis when in contact with the police in a community setting and supports in creating a safe and appropriate pathway for people dealt with by the police where the Mental Health Act is not applicable. The service is provided to people across North Staffordshire aged 16 years upwards. The Community Triage Teams main base is at Hanley Police Station.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: Hanley Police & Fire Station, Lower - Bethesda Street Hanley Stoke-on-Trent ST1 3RP)

11.6 Wellbeing Service (Talking Therapies): Stoke-on-Trent and North Staffordshire

Regulated activity (ies) undertaken at this location:

Treatment of disease disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 16 and over, mental health, physical disability, people who misuse drugs or alcohol

The aims and objectives of the service provider in undertaking the regulated activity

The team's overall objective is to achieve a high quality, timely and responsive psychological therapy service for the people of Stoke-on-Trent and North Staffordshire. The service is a primary care and community based service that offers a range of evidence based psychological interventions approved by the National Institute for Clinical and Social Care Excellence (NICE) to individuals over the age of eighteen with no upper age limit experiencing mild to moderate common mental health difficulties.

The service main objectives are:

- Increase the proportion of people who are identified, assessed and receive treatment in accordance with NICE guidance/evidence based psychological care by appropriately qualified clinicians.
- Improve the proportion of people who make clinically significant improvements or recover.
- Improve emotional wellbeing, quality of life and functional ability in people with common mental health difficulties.
- Improve individual's wellbeing and functionality; this shall include people with physical health problems and people with long term conditions.
- Improved choice and access of clinically effective mental health services
- Improve the experience of Service users and their carer's.
- Improve identification and awareness of common mental health disorders (e.g. through awareness training for a range of health, social care and education and welfare professionals) and promote onward referral for assessment and intervention.
- Improve the interface between services for people with common mental health disorders with an emphasis on those pathways between primary care based services and secondary care specialist mental health services.
- Improve pathways and information transfer between secondary, community and primary care services around treatment planning and on-going care management.
- Improve access and support to maintain people in work, help them to return to work, help them into education or training and where appropriate help people find meaningful activity.
- Reduce inappropriate referrals to secondary care specialist mental health services for common mental health disorders

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The Service shall provide the following:

- Short-term psychological interventions including cognitive behaviour therapies (CBT) as recommended within NICE guidelines, other 'talking' therapies and other evidence based treatments.
- Case management including coordinating care with other services such as physical care services and drug and alcohol where service users have multiple care and support needs
- Appropriate referral and signposting support to access community based and voluntary sector mental health services
- Social prescribing, such as exercise on prescription and signposting and support to use self-help materials (e.g. books on prescription/ bibliotherapy), signposting and support to access mainstream community services, e.g. housing, employment, financial advice, parenting advice
- Advice on healthy living and support to access services that promote good health and physical wellbeing
- Advice and education for primary care staff and others on mental health promotion and the availability of community and voluntary sector services
- Services and support to GP practices in Stoke-on-Trent to meet the needs of adults with common mental health disorders
- Liaison with GPs and others to assess appropriateness of the services provided to meet the needs of the population of Stoke-on-Trent
- Offering specific support to people whose first language is not English.

Details of the locations at which the services provided for the purposes of the regulated activity are

undertaken:

Trust HQ: (Actual Address: Hope Centre, Upper Huntbach Street, Hanley, Stoke-on-Trent ST1 2BX)
GP Practices and other local community venues.

11.7 Parent and Baby Service

Regulated activity (ies) undertaken at this location:

Treatment of disease disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

Women of childbearing age, mental health (and their partners)

The aims and objectives of the service provider in undertaking the regulated activity:

The perinatal mental health service is part of a wider system of mental health and community services, which focus on the care of women (and their partners and babies) from conception through the first postnatal year. The Perinatal service specializes in the early detection, assessment and treatment of mental health problems associated with pregnancy and the first year after childbirth; and assisting in the management of pre-existing mental health difficulties through the antenatal and postnatal periods

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Services provided include day care nursery support, Consultant clinic family work, groups and individual counselling through mental health nursing staff. The service does provide some family support where fathers are present but the service does not expect to support men. The team utilises the Care Programme Approach where this is applicable and offers support to women aged 16 upwards. The service is provided to women living in the Newcastle-under-Lyme, Stoke-on-Trent city and Staffordshire Moorlands areas.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: The Bennett Centre, Richmond Terrace, Shelton ST1 4ND)

11.8 Lyme Brook Community Mental Health Team

Regulated activity (ies) undertaken at this location:

Treatment of disease disorder or injury

The CQC service type(s) provided at this location:

Community based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 18-65, mental health

The aims and objectives of the service provider in undertaking the regulated activity:

Newcastle Community Mental Health Team provides outpatient and community mental health services and support to the population of Newcastle-under-Lyme (North) through a range of multi-disciplinary and multi-agency staff. The team aims to improve the mental health of the local population.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service provides specialist mental health care and support through clear pathways, utilising the Care Programme Approach where applicable. This team comprises of consultant and other medical staff, mental health nurses and social workers, occupational therapists, psychologists and associated support workers. The service is provided for adults between the ages of 16-65. The CMHTs incorporate the specialist functions of Rehab community function and of Assertive Outreach – i.e. people who are difficult to engage with through having severe mental health problems.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: Lymebrook Mental health Resource Centre, Bradwell Hospital Site, Talke Road Newcastle-under-Lyme, ST5 7TL

11.9 Ashcombe Community Mental Health Team (CMHT)

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 18 and over, mental health, people with an eating disorder, people detained under the Mental Health Act, people who misuse drugs or alcohol.

The aims and objectives of the service provider in undertaking the regulated activity:

The team provides outpatient and community mental health services and support to the population of Leek, Biddulph, Cheddleton and the Staffordshire Moorlands through a range of multi-disciplinary and multi-agency staff. The team aims to improve the mental health of the local population.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service provides specialist mental health care and support through clear pathways, utilising the Care Programme Approach where applicable. This team comprises of consultant and other medical staff, Peer Coach Recovery worker, Advanced Nurse Practitioner, Mental Health Wellbeing Practitioner, CBT Therapist, mental health nurses, social workers, occupational therapists, psychologists and associated support workers. The service is provided for adults between the ages of 18 - 65. Services are provided from a number of settings within the community including Ashcombe Centre, Cheddleton and Biddulph Health Centre.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: Ashcombe Centre, Cheddleton, ST13 7ED)

11.10 Community Assessment Stabilisation & Treatment Team (CASTT)

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

- Adults aged 18-65
- People who misuse drugs or alcohol
- Mental health

The aims and objectives of the service provider in undertaking the regulated activity:

The aim of the service is to provide systematic, structured and evidence-based psychological treatments to adults presenting with personality disorder or complex emotional needs. The team are trained to work with and remain adherent to recommended psychological models for those who present with high degrees of emotional distress, interpersonal difficulties and/or risk. The service is committed to facilitating the empowerment and agency of clients accessing the programme and in embedding trauma-informed approaches throughout the infrastructure. The team work closely with other services including our local Community Mental Health Teams and Urgent Care in order to offer the most containing approach for those who struggle with complex emotional needs.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

CASTT (Community Assessment, Stabilisation and Treatment Team) provide evidence based psychological treatments to clients in the community who present with complex emotional needs and/or who have a diagnosis of Emotionally Unstable Personality Disorder. This service is provided to the population of North Staffordshire and is relevant to adults aged 18 – 65 years old.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: The team is virtual therefore, we use a range of settings including;

- Online platforms MS Teams or Attend Anywhere
- Sutherland Centre
- Greenfields Centre
- Ashcombe Centre
- Lymebrook Centre
- Dragon Square community unit

11.11 Specialist Adult Eating Disorder Service SEADS

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with diagnosed eating disorders such as Anorexia Nervosa, Bulimia Nervosa and OSFED, mental health needs.

CQC service user bands:

Adults aged 18-65, with a diagnosable eating disorder, mental health, and people detained under the Mental Health Act, people who misuse drugs or alcohol.

The aims and objectives of the service provider in undertaking the regulated activity:

The aim of the service is to provide assessment and evidenced based psychological therapies as recommended in NICE guidelines for the assessment and treatment of eating disorders. We also provided dietetic input and psychiatric input as required. Physical monitoring of patients, which include, height,

weight, BP, bloods as necessary. Support inpatient admissions when required.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Assessment and treatment-
Psychological therapies such as CBT, CBT-e, CBT-T, MANTRA, SSCM.
Physical monitoring for those under service.
Dietetic review and intervention.
Psychiatric review and diagnostic assessment.
Medication review
Meal Support.
Carers group under development.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: The Willows, 134 Broad Street, Hanley, ST1 4EQ)
01782 408383

11.12 Community Drugs and Alcohol service (CDAS)

Regulated activity(ies) undertaken at this location:

Treatment of disease disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people who misuse substances (SMC)

CQC service user bands:

Adults aged 18 and over, mental health, sensory impairment, physical disability, people who misuse drugs or alcohol, learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity

CDAS aims to provide the adult population of North Staffordshire and Stoke-on-Trent with support and treatment for addiction problems including drugs and alcohol.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The integrated service is based in Stoke-on-Trent (Hope Street, Hanley) and comprises of multi- agency staffing team from three organisations, NSCHT being the lead provider with BAC O'connor and We Are With sharing the CDAS partnership.

The community team comprises of specialist substance misuse nursing staff with support from consultant and other medical staff where this is necessary. The service is offered to people of 18 years upwards. The team works on a complexity based system, which includes the following clinical services: - Complex Specialist Clinics, Pregnant Drug User Clinics, DRR, PPO and also a Young person's team delivering interventions for those at School age through to 18 years of age, all of which are delivered across the locality of, Stoke-on-Trent, and North Staffordshire.

The service delivers the clinical function of the service with opiate substitution prescribing clinics as well as a home based detoxification service for alcohol and drug dependent patients. The service is part of a wider partnership (statutory and 3rd sector) of providers who deliver services to this patient cohort who are at least 18 years old (no upper age limit)

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: Russell Street, Leek and Fellgate Court, Newcastle).

11.13 Community Hospital Alcohol Team (CHAT)

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Inpatient and Community-based services for people who misuse substances

CQC service user bands:

Community-based services for people who misuse substances (SMC)

The aims and objectives of the service provider in undertaking the regulated activity:

To bridge the Gap of accessibility from inpatient to community and reduce the frequency of admissions through emergency portals and offer a continuation of detoxification and follow on support to those affected by alcohol related issues.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service consists of a band 7 Nurse who manages a team of registered nurses with the support from Health care assistant to assess for suitability for community support with alcohol related issues to continue treatment in the community or to reduce an admission by offering both clinical and psychosocial support from an experienced team in more familiar surroundings, preferably the patients home. Integration and liaison with all disciplines within those emergency portals enhances the flexibility and approach for those individual.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital: (Actual Address: Edward Myers Unit, Harplands Hospital and Hope street, Hanley, Stoke-on-Trent)

11.14 Edward Myers Unit (EMU) - Stoke Substance misuse services

Regulated activity (ies) undertaken at this location:

Treatment of disease disorder or injury

The CQC service type(s) provided at this location:

Inpatient based services for people who misuse substances (SMC)

CQC service user bands:

Adults aged 18 and over, mental health, sensory impairment, physical disability, people who misuse drugs or alcohol, learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity

The Edward Myers unit aims to provide support and treatment for Substance Misuse both locally and nationally.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

This medically managed detoxification unit is based in Stoke-on-Trent, within the grounds of the Harplands Hospital, and comprises of multi-agency staffing team employed by NSCHT. The inpatient team comprises of specialist substance misuse nursing staff with support from specialist consultant and other medical staffing who support this excellent unit. The service is offered to people of 18 years upwards. The service delivers the medically managed detoxification service for alcohol and drug dependent patients. The Edward Myers has also very recently joined the consortia of 14 other dedicated detoxification units, which offers a national offer to receive a detox at the EMU, with referrals being accepted from as far south as London.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital: (Actual Address: Edward Myers Unit, Harplands Hospital and Hope street, Hanley, Stoke-on-Trent)

11.15 Older Persons City CMHT (CPNs & Memory Clinic)

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC) Long-term conditions services (LTC)

CQC service user bands:

Adults aged 65 and over, mental health, dementia

The aims and objectives of the service provider in undertaking the regulated activity:

The main aim of the service is to provide assessment and treatment to its client group and to reduce or prevent the need for hospital or nursing home admission. The CPN team aims to provide assessment and treatment to people over the age of 65 who have been referred to the service with functional and/or organic mental health problems, and support to patients in their own homes.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The team is multi-disciplinary in including CPNs, social workers, consultant psychiatrist and OT. Primarily the responsibility of the team is to provide a care co-ordination and CPA service to the allocated caseload, with an associated responsibility to deliver nursing input to a small number of individuals. The team adopts a holistic approach to addressing people's health and well-being.

The – City Memory Service aims to assess patients with memory problems, establish a diagnosis and treat with interventions, which may include prescribed medication as appropriate, monitoring its efficacy through follow up appointments to reassess the progress of the condition and related difficulties. Referral for this service is ageless when memory problems are the primary issue. It provides support and advice to patients with memory problems and their carers working closely with the Dementia Support Service. The team comprises of a consultant psychiatrist & medical team, mental health registered nurses, healthcare support workers, occupational therapies and with access to psychology with access to Occupational Therapists when need identified.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: The Eaves at Marrow House, Dylan Road, off Forrester St, Meir Hay, Stoke on Trent, ST3 1SQ. Satellite sites also at Oak Priory and West End Village)

11.16 Older Peoples Staffordshire County Older Person's CMHT

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 65 and over, mental health, dementia

The aims and objectives of the service provider in undertaking the regulated activity:

The CMHT will provide services that are accessible to all sections of the local population in compliance with equality and diversity principles, including access to interpreters as required.

They will work with service users within a model of care that aids recovery and enables the service user to return to their full potential in day-to-day life (optimizing for service users with dementia) and, when treatment is completed, discharge from secondary services.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The County Older Peoples' Community Mental Health team is currently located in Lyme Brook Bungalow as part of the Lyme Brook Mental Health resource centre and covers the catchment area of Newcastle-under-Lyme and the Staffordshire Moorlands inclusive of service users with a county GP.

Assessment includes that of mental health, physical health and risk. The team is multidisciplinary and comprises of a consultant with support from other medical colleagues and psychologists, CPNs, and Occupational Therapists. The CMHT is committed to ensuring that all health care needs and risks are assessed and that service users are managed with coordinated care and an appropriate treatment/care plan and risk management plan is agreed. The plan will include the views of the service user and relevant carers and a copy will be provided.

County Memory Clinic

The Memory Service aims to assess patients with memory problems, establish a diagnosis and treat with prescribed medication as appropriate, monitoring its efficacy through follow up appointments to reassess the progress of the condition and related difficulties. It provides support and advice to patients with memory problems and their carers working closely with the Dementia Support Service. The team comprises of a consultant psychiatrist & medical team, mental health registered nurses, healthcare support workers, occupational therapies and with access to psychology when need identified with access to Occupational Therapists when need identified

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: Bradwell Hospital, Talke Road, Newcastle, Staffs, ST5 7NJ and, with satellite clinics over at Leek Hospital, Moorlands Medical Centre, Cheadle fire Station and Daisy Haye Retirement Village, Leek).

11.17 Neuropsychiatry Community & Day Services

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury, assessment or medical treatment for persons detained under the

Mental Health Act

The CQC service type(s) provided at this location:

Long-term conditions services (LTC), Community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 18 and over, mental health, sensory impairment, physical disability, dementia, people who misuse drugs or alcohol, learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity:

The Neuropsychiatry Service provides specialist inpatient and community based services for people who require neuropsychiatric rehabilitation with emotional and / or behavioural problems due to a brain injury/disease.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Neuropsychiatry services including Outpatient Clinics a Community Team are provided from The Bennett Centre. The Neuro Psychiatry Services are provided by medical, nursing and other associated professionals such as OT, dietetics, psychology, physiotherapy, speech and language. The service covers both Stoke-on-Trent and North Staffordshire area and additional local CCGs.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ (Actual Address: Bennett Centre, Richmond Terrace, Shelton, Stoke on Trent, Staffs, ST1 4ND)

11.18 Neuropsychology and Clinical Health Psychology

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 18 and over, mental health, physical disability, dementia

The aims and objectives of the service provider in undertaking the regulated activity

This service provides neuropsychological assessment and rehabilitation along with a range of therapy approaches for people with psychological problems associated with cognitive impairment and various physical health difficulties.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service works across the adult life span from 18 years onwards. It includes clinical psychologists, neuropsychologists, and psychological therapists. The work includes neuropsychological assessment for example of people who have had a stroke, those who may be experiencing early dementia, have an acquired brain injury resulting from maybe a road traffic accident, have a cancerous tumour of the brain or other part of the central nervous system. This expert neuropsychological assessment will help to inform rehabilitation and ameliorating strategies that might be helpful such as those aimed at helping to overcome memory deficits. Another important aspect of the work is therapeutic input to help people adjust to and cope with

their difficult physical health problems. A number of specialist psychology contracts are provided by Combined Healthcare to range of commissioners eg. Awake Craniotomy neuropsychology to the UHNM.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: Bennett Centre, Richmond Terrace, Shelton, Stoke-on-Trent, and Staffordshire, ST1 4ND)

11.19 Dementia Primary Care Liaison

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC) Long-term conditions services (LTC)

CQC service user bands:

Adults aged 65 and over, mental health, dementia

The aims and objectives of the service provider in undertaking the regulated activity:

The main aim of the service is to provide support to GP practices in treating dementia sufferers closer to their own homes. By doing so, the service acts as a bridge between primary healthcare and secondary mental health care.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The team of mental health nurses provide memory clinic services in a convenient location for the service user whether this be in the users own home, GP practice or care home. The team adopts a holistic approach to addressing people's health and well-being. It provides support and advice to patients with memory problems and their carers working closely with the Dementia Support Service.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: The Eaves at Marrow House, Dylan Road, off Forrester St, Meir Hay, Stoke on Trent, ST3 1SQ. Satellite sites also at Oak Priory and West End Village)

11.20 MENTAL HEALTH & VASCULAR WELL-BEING

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC) Long-term conditions services (LTC)

CQC service user bands:

Adults aged 40 and over, mental health, mild cognitive impairment

The aims and objectives of the service provider in undertaking the regulated activity:

The Mental Health and Vascular Wellbeing Team (MHVW) aims to apply best practice in ensuring timely diagnosis of MCI and to provide safe and effective non-pharmacological interventions for patients with the condition living in Stoke-on-Trent. The aim of the service is to support early detection of VCI/MCI (pre-

symptomatic dementia) through screening and assessment of people aged 40+, presenting in primary care with significant mental health problems, in order to ensure appropriate and effective treatment. Whilst also ensuring equality & inclusion by bridging the gap between the National Dementia Strategy & IAPT pathway to ensure quality of interventions are effective in responding to information processing difficulties reflected in this cohort.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service provides community care closer to home through joint working across health and the third sector.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: The Eaves at Marrow House, Dylan Road, off Forrester St, Meir Hay, Stoke on Trent, ST3 1SQ. Satellite sites also at Oak Priory and West End Village)

11.21 City & North Staffordshire community Learning Disability Team

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with a learning disability (LDC)

CQC service user bands:

Adults aged 18-65, Learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity

The team has a range of staff with the skills to support people with learning disabilities in all settings, providing specific and additional input as required, in response to their healthcare needs forensic needs and acute liaison and thereby increasing social role and reducing disability.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

This service operates from a base located in Hanley, covering the whole of Stoke –on –Trent and North Staffordshire for adults with learning disabilities; it consists of a multi- disciplinary team, which includes community nurses, occupational therapists, physiotherapists, psychologists, consultant psychiatrists, speech and language therapists, dietetics and health care facilitators.

Outcomes are identified and agreed with the individual and their carers where appropriate and are delivered using a planned care approach either through the use of CPA or a person- centred plan. The team works in partnership with other local agencies and aims to provide input as appropriate in order to address identified needs after the completion of a specialist assessment.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ (Actual Address: Broom Street Community Unit, Broom Street, Hanley, Stoke on Trent, ST1 2EW)

11.22 CAMHS Community Learning Disability Team

Regulated activity (ies) undertaken at this location:

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Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with a learning disability (LDC), community-based services for people with mental health needs (MHC).-

CQC service user bands:

Children aged 0-18

The aims and objectives of the service provider in undertaking the regulated activity:

To provide high quality, timely, evidence based services at Tier 3 CAMHS to improve the emotional health and well-being of children and young people aged 0 months to 18 years. The service accepts referrals for children and young people who are showing signs of psychological and mental health problems and severe and complex emotional and behavioural difficulties.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

This pathway provides a range of person-centered health services for children and young people aged 0-18 years, living within North Staffordshire, who have a significant developmental delay or moderate/severe learning disability and/or physical disability. These children and young people will present with significant intellectual impairment and significant difficulties in adaptive functioning. Specialist nursing, psychological and behavioral services are provided with these children and young people.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ (Actual Address: Dragon Square Community Unit, 1 Dragon Square, Chesterton, ST5 7HL)

11.23 CYP Keyworking Team 'Early Adopter Pilot':

Regulated activity (ies) undertaken at this location:

This service provides functional support to navigate pathways and improve communications. (not therapeutic)

The CQC service type(s) provided at this location:

Community-based services for people with a learning disability/ASD (LDC), community-based services for people with mental health needs (MHC).-

CQC service user bands:

0-25years

The aims and objectives of the service provider in undertaking the regulated activity:

To provide a high quality, navigational service for children, young people and families with a Learning Disabilities and/or Autism Spectrum Condition (ASC). Working as a key member of the multi-disciplinary team and in an integrated way with wider teams across Staffordshire and Stoke-on-Trent, to meet the needs of our CYP and families/carers.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The keyworker team is one of the 14 'Early Adopter Pilots' for 0-25 years, for CYP living within North Staffordshire and Stoke on Trent, who are diagnosed with Learning Disabilities and/or Autism. The team

provide a pathway of functional and strengths-focused, evidence-based support that is tailored to meet the needs of the child/young person and their family/career. To actively assess the needs and develop plans to navigate the agencies working with the family/CYP/career to avoid hospital admissions and reduce risk.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ (Actual Address: Dragon Square Community Unit, 1 Dragon Square, Chesterton, ST5 7HL)

11.24 CAMHS Stoke (North and South)

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for children and young people with a learning disability (LDC), community-based services for people with mental health needs (MHC).-

CQC service user bands:

Children aged 0-18, , sensory impairment, physical disability, people with an eating disorder, learning difficulties or autistic disorder, people detained under the Mental Health Act

The aims and objectives of the service provider in undertaking the regulated activity:

To provide high quality, timely, evidence based services at Tier 3 CAMHS to improve the emotional health and well-being of children and young people aged 0 months to 18 years. The service accepts referrals for children and young people who are showing signs of psychological and mental health problems and severe and complex emotional and behavioural difficulties.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The component of the service delivering a service to CYP with disabilities works closely with many other professionals and statutory and non- statutory agencies in order to provide an effective and efficient service to children and young people with a disability, and their parents/carers. Clients referred to the service are seen in a variety of settings: at home, at school or in locality health centres, children's centres or Child Development Centres.

This Service also provides the Mental Health Support Team (MHST) provision for the 64 schools across Stoke on Trent and North Staffordshire. This service is staffed by Education Mental Health Practitioners (EMHP) and registered clinicians with a core profession. This team provides 1:1 low intensity psychological support for those CYP aged 5-18 who attend the selected schools, to prevent further deterioration of mental health (as laid out in Transforming Children's and Young Peoples Mental Health: A Green Paper; 2017). This team also provides targeted 'whole school approaches' supporting early intervention, anti-stigma and resilience within the educational setting.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ (actual addresses) Burton Health Centre, Ripon Road, Burton, Stoke on Trent, ST3; Roundwell Street, Tunstall, Stoke on Trent, ST6 5JJ;

11.25 CAMHS North Staffs

Regulated activity (ies) undertaken at this location:

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Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for), community-based services for children and young people with mental health needs (MHC).

CQC service user bands:

Children aged 0-18, , sensory impairment, physical disability, people with an eating disorder, learning difficulties or autistic disorder, people detained under the Mental Health Act

The aims and objectives of the service provider in undertaking the regulated activity

To provide Tier 3 CAMHS services to children and young people aged 0 to 18 years. The service accepts referrals for children and young people who are showing signs of psychological and mental health problems and severe and complex emotional and behavioural difficulties.

The service also provides specialist nursing/psychological and behavioural services to children and young people with a physical and/or learning disability and their parents/carers living in North Staffordshire.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The component of the service delivering a service to CYP with disabilities works closely with many other professionals and statutory and non- statutory agencies in order to provide an effective and efficient service to children and young people with a disability, and their parents/carers. Clients referred to the service are seen in a variety of settings: at home, at school or in locality health centres, children's centres or Child Development Centres. Services within Stoke CAMHS are organized along clinical pathways or bundles.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ (actual address) Dragon Square, Chesterton, Newcastle under Lyme, ST5 7HL & Holly Lodge, 62 Queens Road, Stoke on Trent, ST4

11.26 Looked after Children's Team (LAC)

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for children and young people who are looked after by the Local Authority and are presenting with mental health difficulties relating to Attachment and Trauma.

CQC service user bands:

Children and Young People aged 0 – 18 who are placed in the care of Stoke on Trent Local Authority and are subject to Full or Interim Care Orders or Section 20 of the Children's Act.

The aims and objectives of the service provider in undertaking the regulated activity:

To provide consultation, assessment, intervention and training to children and young people, their carers and other professionals within the professional networks of looked after children.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Consultation to professional and care networks of looked after children.

Assessment and intervention for children and young people who have a primary presentation of significant attachment and trauma related difficulties. Examples of specific interventions are listed below:

- Systemic Family Work
- Systemic Professionals Work
- Theraplay
- Play Therapy
- Child Psychotherapy
- CBT
- Therapy based on Dyadic Developmental Psychotherapy (DDP) principles
- Integrative Therapy (based on Narrative therapy, CAT, DBT and other therapeutic modalities).

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ (actual address - Dragon Square, Chesterton and Newcastle)

11.27 CAMHS ASD Team

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based service. The CAMHS Eating Disorder Service provides specialist outpatient assessment and treatment for young people aged 8-18 years suffering from an eating disorder, specifically Anorexia Nervosa, Bulimia Nervosa and ARFID and mental health needs.

CQC service user bands:

Children aged 0-18, , sensory impairment, physical disability, people with an eating disorder, learning difficulties or autistic disorder, people detained under the Mental Health Act

The aims and objectives of the service provider in undertaking the regulated activity:

Our aim is to provide high quality, timely, evidence based services in the assessment and treatment of young people presenting with eating disorders, specifically anorexia nervosa, bulimia nervosa and AFRID. We also provide monitoring of physical health, Dietician, Paediatrician and Psychiatry assessment, review and input as required and support inpatient admissions.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

We provide evidenced based psychological therapies as recommended in the NICE Guidelines for the assessment and treatment of eating disorders, which include

- ❖ Psychological assessment and intervention
- ❖ Physical health assessment and monitoring
- ❖ Psychiatric assessment
- ❖ Family Therapy
- ❖ Cognitive Behavioral Therapy approach for Eating Disorders (CBT-E)
- ❖ Occupational Therapy
- ❖ Medication
- ❖ Psychoeducation for parents and young people

- ❖ Meal Support
- ❖ Dietetic support
- ❖ Parent support group
- ❖ Volunteer Peer Mentor Parenting support.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ (actual address - Dragon Square, Chesterton and Newcastle)

11.28 Paediatric Psychology Service

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with a learning disability (LDC), community-based services for people with mental health needs (MHC).

CQC service user bands:

Children aged 0-18, sensory impairment, physical disability, people with an eating disorder, learning difficulties or autistic disorder, people detained under the Mental Health Act

The aims and objectives of the service provider in undertaking the regulated activity

The aim of this service is to provide specialist psychological assessment and intervention to children (0-18 years) and the families of children who have psychological problems associated with physical illness.

Paediatric Psychology services are for children and young people who have psychological difficulties associated with a diagnosed physical illness or traumatic injury. Referrals are also accepted when family members require support. This is a bespoke pathway based upon referrals and consultation where psychological difficulties arise as a result of physical health issues. Requests for Paediatric Psychology are accepted via multi-disciplinary clinics within Hospital sites. A small number of community referrals are accepted.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet

Members of the Paediatric Psychology Service operate as part-time members of multidisciplinary paediatric teams in the following medical specialties:

- UHNM: Oncology; Paediatric Intensive Care Unit ; Diabetes; Cystic Fibrosis (paediatric and adult)
- Community Children's Teams: Palliative and Complex Care; Continuing Care

Paediatric Psychology services are for children and young people who have psychological difficulties associated with a diagnosed physical illness or traumatic injury. Referrals are also accepted when family members require support.

Types of need:

- Support at diagnosis
- Adjustment to life with a physical illness
- Managing medication and other treatments
- Procedural anxiety

- Bereavement support
- Behaviour management
- Sibling support
- Family support
- Low mood, depression, anger and anxiety states

The team delivers dedicated psychological input to multi-disciplinary community teams: The Children's Airways Support Team and the Palliative Care Service. Dedicated psychological input is also provided to some multidisciplinary hospital teams: oncology, diabetes, Paediatric Intensive Care Unit, and cystic fibrosis. In cystic fibrosis, patients are seen into adulthood. General Paediatric referrals from a range of additional medical specialties are also accepted. The team works closely with paediatric teams and other agencies and professionals. The service is for children, young people and families who live in North Staffordshire and Stoke.

Psychologists work with members of the multidisciplinary teams to improve knowledge and skills about psychological matters as they relate to physical health and to provide support when appropriate. Consultation, training and support are provided to other professionals in the multidisciplinary teams regarding psychological issues relating to physical health.

Team members contribute to audit/service evaluations in the various paediatric specialties. A range of psychological interventions are utilised, including systemic, behavioural, CBT, and art therapy, as agreed with client and family/carers.

Team members also co-facilitate educational meetings for parents of newly diagnosed children with diabetes and cystic fibrosis. These meetings are held in the evening. Annual sibling support groups are offered by oncology. These groups are held on weekends.

Team members maintain close working links with other agencies involved in a child's care, such as Education and Social care.

Staff work with children and families in a variety of settings – Outpatient clinics; hospital wards; the Boat House; families' homes, and occasionally other venues, for example, schools and health centres

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ - (actual address – Dragon Square)

11.29 Youth Offending Services (Newcastle)

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community based services for people with mental health needs (MHC).

CQC service user bands:

Children aged 4-18yrs; Adults aged 18-19yrs; mental health; people who misuse drugs or alcohol; learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity:

The primary role of the Young Offenders Services is to assess and identify the Mental Health needs of the children and young people involved in the service and provide mental health interventions where possible and appropriate.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The Youth Offending Service is a community-based provision comprising of multi-agency representation, of which health is a statutory partner. The specialist Health Worker undertakes a range of health assessments including broad based health triage, with an early identification of health needs focus, through to comprehensive mental health assessments and delivers direct intervention; predominantly tiers 2 and 3. Intervention timeframes are dependent on length of statutory court orders although young people are assisted in the transition to other mainstream health or voluntary sector services if required. The principal age range is 10 -18 years. The scope of practice allows for the health worker to intervene with young people involved with the service at any point on the criminal justice pathway.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ (Actual Address: Castle House Newcastle, ST5 1BL)

11.30 Severe Mental Illness (SMI): Annual Mental and Physical Health Checks

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 18 and over, mental health, People with an eating disorder, people detained under the Mental Health Act, people who misuse drugs or alcohol

The aims and objectives of the service provider in undertaking the regulated activity:

For North Staffordshire Combined Healthcare Trust and Primary Care Network's in North Staffordshire and Stoke-on-Trent to work together to ensure survive users with a severe mental illness diagnosis have equitable access to annual physical and mental health checks

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service aims to provide specialist physical and mental health assessment offering advice, intervention, and signposting as required following the review (physical, mental and social), ensures the provision of an information-sharing pathway alongside developing the knowledge and skills of primary care staff in working with people with severe mental illness. The team comprises of advance nurse practitioners, health care support workers and administrative support.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual Address: Greenfield Centre, Furlong Road, Tunstall, Stoke-on-Trent, ST6 5UD and Sutherland Mental Health Resource Centre, Belgrave Road, Dresden, Stoke on Trent ST4 3 PN)

11.31 Staff Psychological Wellbeing Hub

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC).

CQC service user bands:

Adults 18 - 65 years, Adults 65 +, Mental Health

The aims and objectives of the service provider in undertaking the regulated activity:

Following NHS England and Improvement's (NHSEI) announcement in October 2020 about funding being available to support staff mental health, systems were asked, following an approvals process, to set up hubs at pace in the context of an emergency and were instructed to deliver the following three key functions; Deliver proactive outreach and engagement, provide rapid clinical assessment, and provide onwards referral and care navigation. The Staff Psychological Wellbeing Hub provides support to all health and social care staff across the Staffordshire and Stoke Together We're Better ICS. We provide an accessible and responsive service where staff have access to wellbeing conversations with a trained mental health clinician in a safe and confidential space. The service is also able to refer staff members on to a variety of psychological interventions identified to support their recovery.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service is provided to all health and social care across the Staffordshire and Stoke ICS and provides rapid access to assessment with a trained mental health clinician, as well as signposting and onward referral to support recovery and promote wellbeing. The Team operates an open referral system, which means any staff member concerned about their wellbeing can contact the team direct for support.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ (Actual address – staff work remotely)

11.32 Harplands Hospital - Locations

1. ALL AGE ACCESS SERVICE

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC) Community-based services for people who misuse substances (SMC)

CQC service user bands:

Children aged 4-18, Adults aged 18 and over Mental health people who misuse drugs or alcohol; people with an eating disorder; Learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity

The All Age Mental Health Access Service operates from the premise, enshrined in the NHS and Community

Act (1983), that everyone is entitled to an assessment. Therefore, there is no application of an exclusion criterion. The aim of the service is to provide one point of contact for all mental health referrals, for advice, signposting and assessment. The service should provide an appropriate timely response for all crisis/urgent type referrals, including requests for assessments under the Mental Health Act, and non-urgent referrals, by telephone or face to face. The Mental Health Access Service, following assessment, may provide the referred person with professional support to address and resolve the presenting needs, and if necessary refer onto other appropriate agencies.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The Mental Health All age Access Service is a team covering Stoke on Trent and North Staffordshire, who work together to provide an assessment, signposting service to support recovery and promote wellbeing. The team offers assessment, underpinned by a robust risk assessment framework, to people who are noted to be in crisis/urgent assessment. All referrals receive a triage assessment following which a number of different pathways may be adopted; the ability to assess people who are presenting with acute mental distress/crisis and to provide a short term focused crisis intervention; where the referred person has mental health needs but onward referral to specialist mental health services is not appropriate, short term support is offered by the Access Team to enable a person to resolve their presenting needs; referral onward to a Community Mental Health Team for psychiatric consultation and/or treatment/social care interventions. Referrals may also be passed on to other appropriate agencies for support.

The Team operates an open referral system, which means if you are concerned about your mental health or someone you care for can contact the team direct. They also take referrals from other professional groups, for example GPs, Police, housing, ambulance service, community health services.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

2. ACUTE HOME TREATMENT SERVICE

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury; assessment or treatment for persons as an alternative to admission

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

0-65+

Adults aged 18+, mental health

The aims and objectives of the service provider in undertaking the regulated activity

The Acute Home Treatment service provides support to people with acute mental health problems who are experiencing severe difficulties when the stability of their mental health has been interrupted by crisis.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

This service is provided to people aged 18 years and over by a team of mental health nurses, social workers, support workers and medical staff. It provides short-term crisis intervention and/or home treatment to people to reduce the likelihood of them being admitted to mental health inpatient facilities. The team also

works to enable earlier discharge from inpatient care and to 'gate-keep' acute hospital admissions ensuring that all admission are appropriate and that where possible admission is avoided.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

3. MENTAL HEALTH LIAISON TEAM

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

CQC service user bands:

All age, mental health, physical disability, dementia, people with an eating disorder, sensory impairment, people detained under the Mental Health Act, people who misuse drugs or alcohol, learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity

The service aims to provide a timely comprehensive multidisciplinary assessment service to people presenting with urgent mental health problems in the emergency portals and inpatient settings at the acute hospital. It also aims to increase the detection, recognition and early treatment of impaired mental well-being and mental disorder through effective liaison with partners in other departments within the acute trust. The objective of the serve is to work with the acute trust in developing joint care pathways for patients with mental illness. The service is provided to people of all ages and comprises doctors, nurses, social workers, Occupational Therapist and psychology.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Services provided include, signposting, therapeutic interviewing, brief psychotherapeutic and psychosocial interventions, social care needs referrals, secondary mental health care referrals, outpatient appointments pending transfer to appropriate service if required, GP liaison, use of Mental health Act (1983), Mental capacity Act (2005) where appropriate and telephone advice/case review with other health professionals. The team will extend beyond patient contact into education of medical and nursing colleagues and developing policy to promote the needs of patients with psychiatric symptoms presenting at the acute hospital.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital, University Hospital of North Midlands, Bradwell Hospital, Haywood Hospital, Harplands Hospital

4. HIGH VOLUME USERS TEAMS (HVU)

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

The HVU Team is a community-based service for people are regularly attending A&E.

CQC service user bands:

Adults aged 18 and over.

The aims and objectives of the service provider in undertaking the regulated activity

The team's goal is to help reduce the individuals' need to attend A&E and attempt to get most if not all of their needs met within Primary services.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The team consists of Nurses, Social Workers and STR's. The High Volume Users Team support service people who are frequently attending our emergency portals, the team have integrated the service within the local emergency department to help the diversion of people where clinically appropriate and to support a safer expedited discharge.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

5. PLACE OF SAFETY (136 SUITE)

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

CQC service user bands:

Adults aged 18+, children aged 0-18, mental health, people detained under the mental health Act, people with an eating disorder

The aims and objectives of the service provider in undertaking the regulated activity

The aim of the service is to ensure that individuals who are detained under a section 136 are supported in an environment that is safe and suitable to ensure that they receive the immediate support and attention that they require and to allow a thorough assessment of any mental, physical, social or emotional health care needs can take place.

Once complete a suitable pathway of care is determined which may range from no further support or involvement required to the need for a hospital admission in order to safely manage risks and treat symptoms.

The suite is available to both children and adults who have been detained by the police under a section 136 due to concerns for their own safety and therefore require an assessment of their mental health needs.

Please note that the suite only has the capacity for one person who is detained under a section 136 and

therefore adults and children would never be utilizing the suite together.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The suite is utilised when members of the public have been detained under a section 136 due to concerns for their safety by police officers. They are brought here and supported by nursing staff whilst a mental health assessment takes place. The suite has the capacity to support one individual at a time and it is expected that an individual's needs are assessed by appropriately trained doctor and AMHP (with the involvement of a second sec 12 approved Dr where it is considered necessary) within a 3 hour period.

The police have direct involvement as the detaining officers and may on occasion remain present with the individual if there are concerns on relation to risks of violence or aggression.

Whilst in the suite an RMN will retain responsibility for ensuring that the individuals basic physical health assessment has taken place, a risk assessment of current risks is carried out.

The RMN will also ensure that the general wellbeing of the individual is being monitored.

They will also ensure that suitable refreshments are available for the individual.

Assessment of the individual's mental and physical wellbeing is conducted in order to determine pathway of care or support required.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

6. PSYCHIATRIC INTENSIVE CARE UNIT (PICU)

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

CQC service user bands:

Adults aged 18+, mental health, people detained under the mental health Act

The aims and objectives of the service provider in undertaking the regulated activity:

The facility allows the Trust to deliver intensive psychiatric care and ensure that specialist treatment is available quickly for patients and as close to their home as possible. The facility has been designed to accommodate demand from the Stoke-on-Trent and North Staffordshire areas, which will mean patients no longer have to travel significant distances to access this level of psychiatric care.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The Psychiatric Intensive Care Unit (PICU) facility based at the Harplands Hospital in Stoke-on-Trent. The PICU facility, which comprises six bedrooms, all with en-suite facilities, and is located in a new wing, linked directly onto the adult acute wards at Harplands Hospital.

The unit has been designed to accommodate both male and female patients and includes activity rooms, therapy rooms, a therapy garden and seclusion facilities.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

7. WARD 1 – ACUTE INPATIENT - MIXED - HARPLANDS

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

CQC service user bands:

Adults aged 18+, mental health, people detained under the mental health Act

The aims and objectives of the service provider in undertaking the regulated activity:

Through provision of a daily structure and a range of effective clinical interventions, the team expects to balance the therapeutic needs of the patient with the need for support and security, whilst minimising the individual's dependence upon staff within the ward. All patients are encouraged to take an active part in their programme of care, within the constraints of the Mental Health Act, whilst maintaining their own safety and that of those around them.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Ward 1 is a 14 bedded mixed sex acute ward for people whose psychiatric condition. It provides structured, supportive, individualised care for those whose acute episode of mental illness. The therapy on ward one is delivered by a multi-disciplinary team and is based on a holistic model, providing a thorough, ongoing assessment of each patient's psychological, physical and social needs, offering individualised care based upon these assessments and not containment. Collaboration between staff and service users in making a difference to patient care and experience during their stay in hospital is crucial.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

8. WARD 2 - ACUTE INPATIENT – MALE - HARPLANDS

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance

misuse (MLS)

CQC service user bands:

Adults aged 18-65; Adults aged 65+, mental health, People detained under the Mental Health Act

The aims and objectives of the service provider in undertaking the regulated activity

The team provides acute in-patient admission beds within the main hospital location, and carries out assessments of, or medical treatment for a mental disorder affecting a person. Ward 2 provides services to people detained under the Mental Health Act, 1983. It serves people in the North Staffordshire community.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Ward 2 comprises 20 active beds, and is a single sex (male) acute mental health admissions unit. Admissions are accepted for people between the ages of 18-65 and are expected to be mainly short-term. Clinical support on the ward is provided by consultant and other medical staff and a wide range of mental health nurses, health care support workers and multi-agency staff. Assessment of needs and treatment to meet those needs is carried out by ward staff. Community Mental Health Teams provide support to the ward to ensure a safe and clearly documented discharge plan is developed.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

9. WARD 3 - ACUTE INPATIENT - FEMALE - HARPLANDS

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

CQC service user bands:

Adults aged 18+, mental health, People detained under the Mental Health Act

The aims and objectives of the service provider in undertaking the regulated activity

The team aims to provide acute in-patient admission beds within the main hospital location, and carries out assessments of, or medical treatment for a mental disorder affecting a person. Ward 3 provides services to people detained under the Mental Health Act, 1983. It serves people in the North Staffordshire community.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Ward 3 comprises of 16 active beds, and is a single sex (female) acute mental health admissions unit. Admissions are accepted for people between the ages of 18-65 and are expected to be mainly short-term. Clinical support on the ward is provided by consultant and other medical staff and a wide range of mental health nurses, health care support workers and multi-agency staff. Assessment of needs and treatment to meet those needs is carried out by ward staff. Community Mental Health Teams provide support to the ward to ensure a safe and clearly documented discharge plan is developed.

Details of the locations at which the services provided for the purposes of the regulated activity are

undertaken:

Harplands Hospital

10. WARD 4 - OLDER PERSONS WARD - HARPLANDS

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

CQC service user bands:

Adults aged 65+, diagnosis of dementia.

The aims and objectives of the service provider in undertaking the regulated activity

Ward 4 provides 15 inpatient beds for older people who suffer with an organic mental health problem along with physical health problems. The service is provided to those over 65 years of age with a diagnosis of dementia. The service aims to meet the needs of a group of patients that are medically fit for discharge in an attempt to reduce length of unnecessary stay. The ward supports patients to meet their optimum levels of physical and mental health with a focus on recovery.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The ward is currently supported by a Consultant Psychiatrist, Ward Manager, RMN's, therapies & HCSW's. The ward has a pathway to identify referral source, pre-admission assessment and framework to understand and establish appropriate and optimal discharge care packages.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

11. WARD 6 - OLDER PERSONS WARD - HARPLANDS

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

CQC service user bands:

Adults aged 65+, mental health, sensory impairment, physical disability, people detained under the Mental Health Act, people who misuse drugs or alcohol

The aims and objectives of the service provider in undertaking the regulated activity

The aim of the service is to provide specialist person centred assessment treatment and management of behavioural disturbances for the older person. Generally, the service is provided to those over 65 years of age however younger people can access the service if it is felt this is where their individual needs can best be

met. The service aims to understand the root cause/contributory factors to the behaviour to enable the delivery of effective interventions that minimise the frequency and intensity of the behaviour and maximise the persons functioning, autonomy, independence and wellbeing.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service provides 15 inpatient beds for older people who suffer with a functional or organic mental health problem that causes complex multiple care issues. The team consists of medical staff, mental health nurses, healthcare workers and OT support.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

12. WARD 7 - OLDER PERSONS WARD - HARPLANDS

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

CQC service user bands:

Adults aged 65+, mental health, sensory impairment, physical disability, people detained under the Mental Health Act, people who misuse drugs or alcohol

The aims and objectives of the service provider in undertaking the regulated activity

The older adult inpatient ward aims to provide assessment, care and support for older people (aged 65 upwards) with functional mental health problems and to work with community teams to ensure safe and smooth transition at the point of discharge and to ensure that the right services will be provided at this stage.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Ward 7 comprises of 18 active beds, and is a mixed sex ward, which admits patients from the age of 65 years upwards with a primary functional mental health problem. Ward 7 also provides support to people who are detained under the Mental Health. Assessment and treatment of need is provided by ward staff, which comprises consultant and other medical staff and a wide range of mental health nurses and health care support workers. The ward also works with community teams to ensure safe and smooth transition at the point of discharge and to ensure that the appropriate services will be provided at this stage. The ward serves the population of North Staffordshire.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

13. WARD 5 – NUEROPSYCHIATRY UNIT

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse or neuropsychiatry

CQC service user bands:

Adults aged 18 - 65 with older people as an exception). Neuropsychiatry ward – brain injury, early onset dementia, neurological conditions

The aims and objectives of the service provider in undertaking the regulated activity

The ward is for people who cannot be assessed or treated in the community for reasons of vulnerability or high risk and/or the monitoring and management of those detained under the Mental Health Act.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Ward 5 is a 15-bedded Neuropsychiatry unit. The Service delivers a spectrum of evidence based diagnostic assessments, treatment, interventions and support to improve and maintain the mental wellbeing of people with neurological conditions, who require support and treatment for psychiatric and psychological, cognitive and behavioral problems arising from their condition.

The ward is for people who cannot be assessed or treated in the community for reasons of vulnerability or high risk and/or the monitoring and management of those detained under the Mental Health Act.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

14. EDWARD MYERS UNIT (EMU) – SUBSTANCE MISUSE

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury, assessment or medical treatment for persons detained under the Mental Health Act.

The CQC service type(s) provided at this location:

Residential substance misuse treatment and/or rehabilitation service (RSM)
Community based services for people with substance Misuse needs

CQC service user bands:

Adults aged 18+ mental health, physical disability, dementia; people with an eating disorder, sensory impairment, people who misuse drugs or alcohol, learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity

The provision of inpatient intensive support and outpatient clinics for people with substance misuse and Community services for people with substance Misuse needs

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

This is a 14-bedded unit providing assessment of need, treatment plans to help clients with complex substance misuse needs with detoxification from drugs and alcohol. Additionally 2 of the 14 beds are commissioned to provide the Intoxicated Observation Unit (IOU). The IOU facility receives patients from the A&E or the Local Ambulance Service where the service user has presented in an intoxicated state and they were not safe to go home because of their intoxication but did not need any further medical intervention.

The community services are situated downstairs - The integrated service comprises multi-agency staffing team from the Burton Addiction Centre, Addaction and Clinical staff from NSCHT, which is the consortia that delivers the Stoke-on-Trent Drug and alcohol Service.

The community team comprises of specialist substance misuse nursing staff with support from consultant and other medical staff where this is necessary. The service is offered to people of 18 years upwards. The team works on a complexity based system, which includes the following clinical services: - Specialist Prescribing Clinics, Pregnant Drug User Clinics, DRR, PPO, Shared Care and BBV, which are delivered across the locality of Stoke-on-Trent.

The service delivers the clinical function with opiate substitution prescribing clinics as well as a home based detoxification service for alcohol and drug dependent patients. The service is part of a wider partnership (statutory and third sector) of providers who deliver services to this patient cohort who are at least 18 years old (no upper age limit)

The unit does not routinely provide mental health support, but will on occasion provide care to patients detained under the Mental Health Act, 1983, mainly on section 5(2). The service is offered primarily to the population of Staffordshire and Stoke-on-Trent for people aged 18 years and upwards, although people from other areas may also be admitted.

There are an additional 4 step down beds based at Furlong Court in Burslem, Stoke-on-Trent which is operated jointly by NSCHT Substance Misuse Directorate and the 3rd sector organisation Brighter Futures.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

15. ELECTRO-CONVULSIVE THERAPY (ECT) SUITE

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

CQC service user bands:

Children aged 13-18, adults aged 18+, mental health, physical disability, people detained under the Mental Health Act, learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity

The Electro-Convulsive Therapy suite provides specialist treatment to people with specific mental health problems. Clear and documented pathways must be followed for all people for whom ECT has been prescribed and thorough checks must be made to ensure these pathways have been fully complied with.

Specific legal documents must be made available prior to treatment commencing for clients detained under the Mental Health Act.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

ECT is provided to patients in the ECT suite and the service is provided to people aged 18 years upwards. The service is supported by medical staff.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

16. OLD AGE OUTREACH TEAM

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 65+, mental health, dementia

The aims and objectives of the service provider in undertaking the regulated activity

The Outreach Team is an element of the enhanced community teams approach for Older People's Mental Health Service. The service operates over 7 days from 8am to 8pm. It aims to support early discharge from the OPMH inpatient beds and offers an alternative to inpatient admission by providing intensive specialist care at home. The multi-disciplinary team works closely with the inpatient teams and the community mental health teams but also accepts referrals from the RAID team, Care Home Liaison and the Access Team outside CMHT hours for patients known to OPMH/CMHT (e.g. Consultant, CPN, OT) in the past 12 months and, where there is evidence of a crisis, including the risk of admission to a mental health inpatient ward. Outreach offer enhanced support to the RSUH Trac Team by completing holistic assessments for patients identified by the RSUH as requiring further assessment related to their mental health needs and potential placement/returning home.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The Old Age Outreach team will engage in dealing with referrals, carrying out assessments to explore the current mental state of service users, coordinating care, medical support, facilitating admission where necessary, supporting service users following an inpatient episode. The team also delivers a range of interventions such as: appropriate medication and medication management, ensuring physical health needs are addressed, basic skills of daily living including welfare benefits, assistance in accessing suitable accommodation, psychological therapies, support for carers and information regarding advocacy services.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

17. ASSESSMENT AND TREATMENT (A&T) UNIT – LD INPATIENT

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

CQC service user bands:

Adults aged 18-65, mental health, people detained under the Mental Health Act, learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity

This service aims to provide specialist time-limited in-patient assessment and treatment for clients with learning disabilities on a short-term basis usually for up to six months for people aged 18 years upwards.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service is a 6-bedded unit that provides specialist interventions for people who require admission on a short-term basis as a result of experiencing episodic acute health care needs. Referrals are made through the client's own Community Learning Disabilities Team. The service operates with diverse input from relevant disciplines including qualified nurses, support workers, psychology, occupational therapy, speech and language therapy and involvement with pre-admission community teams.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

18. THE INTENSIVE SUPPORT SERVICE

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with a learning disability (LDC)

CQC service user bands:

Adults aged 18+, learning difficulties or autistic disorder, sensory impairment, physical disability

The aims and objectives of the service provider in undertaking the regulated activity

To provide an integrated responsive highly specialised assessment, formulation, treatment and support service for people with learning disabilities and complex behaviour that challenges services, providing support in a range of community settings.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

A multidisciplinary team including, health, and social care professionals. There will be medical services delivered within a community setting providing medical support alongside a psychology input to review the

overall package of treatment and care. They may then amend or add in new therapies/treatments. The nursing element of the team provides physical health assessments and supports the psychologist in completing functional assessment of behaviours and formulating interventions within a positive behavioural support framework. The social care staff will predominantly be looking at mental capacity, accommodation and environmental issues. They will be involved in family therapy and carer support. They will be supported from speech and language therapy who will provide assessment and therapy for communication difficulties.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

19. CARE HOME LIAISON

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS) long-term conditions services (LTC), community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 65+, mental health, physical disability, sensory impairment

The aims and objectives of the service provider in undertaking the regulated activity

Provide services to North Staffordshire-Stoke and County. All clients reside in care homes: general nursing, EMI nursing homes and residential homes.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Assessment of mental health problems, functional and organic with the majority being organic. Treatment is pharmacological and non-pharmacological. Utilization of the current psychotropic medication and/or the Ian James model of care. The small team includes non-medical prescribers, nursing staff and physiotherapy.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

20. CARE HOME PHYSIO

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS) long-term conditions services (LTC), community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 65+, mental health, physical disability, sensory impairment

The aims and objectives of the service provider in undertaking the regulated activity

Provide services to North Staffordshire-Stoke and County. All clients reside in care homes: general nursing, EMI nursing homes and residential homes.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Assessment and treatment (interventions) of physical health problems specifically, that have been identified as being present alongside a mental health illness – Care Home Physio support those service users who would ordinarily receive support from the care home liaison team however assessment of physical health is the primary need. Functional and organic mental health needs are assessed and treated by the care home liaison team. In these cases, treatment is pharmacological and non-pharmacological. Utilization of the current psychotropic medication and/or the Ian James model of care. The small team includes non-medical prescribers, nursing staff and physiotherapy.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Harplands Hospital

11.33 Location: Darwin Centre – Inpatient CAMHS

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

CQC service user bands:

Children aged 4-18yrs, mental health, people with an eating disorder, people detained under the Mental Health Act, learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity

The Darwin Centre aims to identify clear pathways of care and support for young people aged 12-18 with mental health difficulties and to identify and apply the CPA process appropriately. The service screens all referrals for urgency/risk and prioritise where appropriate at the point. All young persons are provided with a discharge package that meets their individual needs and treatment programme.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The centre provides a comprehensive range of assessment and treatment/support options tailored to meet the mental health and social care needs of the young person. Assessment and treatment plans are delivered by a multi-disciplinary team of consultant and junior medical staff, mental health nurses and social workers, psychological therapists, a dietician and teaching staff. The service is offered in conjunction with the family and full consent and commitment is obtained. The treatment plans and activities are individually considerate of the person's social status and inclusion factors. This includes providing education. The Darwin Centre also admits people on voluntary basis as well as those detained or likely to be detained under the MHA 1983. (The service does not support young people with moderate or severe learning disabilities and does not provide services for young people whose primary difficulty is substance misuse.)

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Darwin Centre, 167 Queens Road, Penkhull, Stoke-on-Trent, ST4 7LF

11.34 Location: Dragon Square Community Unit – Respite unit

Regulated activity (ies) undertaken at this location:

Accommodation for persons who require nursing or personal care; treatment of disease disorder or injury.

The CQC service type(s) provided at this location:

Hospital services for people with mental health needs, learning disabilities, and, Long-term conditions services (LTC)

CQC service user bands:

Children aged 0-18 years, physical disability sensory impairment Learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity

The provision of residential short break accommodation, together with nursing or person care to children and young people, who by reason of illness or disability are unable to provide for themselves, and which is provided in a place where those persons are living at the time the care is provided.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The service provides planned respite services for children and young people up to the age 18/19, which in addition to their learning disability have complex needs. The clients will also require frequent nursing interventions to manage challenging behaviour. Education of these children is provided by their school and they are transported by the Trust. Respite stays are planned in advance with parents/carers to enable them have a break from their demanding care roles, and allow an opportunity for the children and young people to develop their skills and independence from home. New cases are assessed by a multi-disciplinary team prior to acceptance. Interventions include medicating, PEG feeding, oxygen therapy, suction, epilepsy monitoring/treatment and behaviour management. The unit may closed to non-emergency admission at times of low demand or unoccupied at other times as children access opportunities in the community such as day trips and other activities.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Dragon Square Community Unit (Dragon Square, Chesterton. ST5 7HL)

11.35 Location: Summers View

Regulated activity (ies) undertaken at this location:

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Rehabilitation services (RHS)

CQC service user bands:

Adults aged 18-65, mental health, people detained under the Mental Health Act, People who misuse drugs or alcohol, learning difficulties or autistic disorder

The aims and objectives of the service provider in undertaking the regulated activity

Summers View is a 10-bedded rehabilitation unit that works in conjunction with rehabilitation community teams and the resettlement team; it also aims to repatriate clients to the North Staffordshire area.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

Summers View Rehabilitation team offer a service to patients who have a history of complex, serious and long-term mental health problems who require a specific targeted approach geared to meeting their individual needs both on an informal basis or detained under the mental health act. The team offers assessments and on-going long-term support to its patient group, and applies the Care Programme Approach routinely working in partnership to formulate a framework of recovery. The unit also has the opportunity to work in conjunction with specialist intervention teams if necessary. The team works hard to forge strong relationships and encourages this relationship following discharge. A day service is also available for patients' who have completed the rehabilitation programme and subsequently moved onto further accommodation, preventing the risk of placement breakdown or relapse in mental health. The team comprises of medical staff, nursing and support workers.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Summers View (Actual Address: Furlong Road, Tunstall, and ST65UD)

11.36 Location: Hilda Johnson House

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury

The CQC service type(s) provided at this location:

Community-based services for people with mental health needs (MHC)

CQC service user bands:

Adults aged 18 and above, Mental Health

The aims and objectives of the service provider in undertaking the regulated activity:

The service aims to provide safe, supported accommodation to adults with mental health needs delivered in a variety of settings within the community. It aims to promote wellbeing, independence and recovery. The team also aims to support adults with Mental Health Needs to maintain their independence and wellbeing within their own accommodation in the local community. The age range is 18 and above at the time of referral. The service has support from staff available 24 hours over 7 days by telephone if staff are not present on site. There are eight available rooms. Individuals will sign a permission to occupy agreement, but there is no legal tenancy agreement. The service is provided by the trust.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

The team is multi-disciplinary and consists of nurses and support workers with additional MDT input from medical, occupational therapy and psychology staff. The team works within care coordination and in partnership to deliver a recovery and resettlement service within the community. Working in a person centered way the team supports individuals to access a range of community services with a view to promoting wellbeing, independence and recovery. Staff support individuals in a range of different community settings including their own homes and at Hilda Johnson House.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Trust HQ: (Actual address: Hilda Johnson House, Belgrave Road, Dresden, Stoke on Trent, ST3)

11.37 Location: MOORCROFT MEDICAL CENTRE (BRANCH SURGERY – MOSS GREEN)

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury, diagnostic and screening procedures, family planning, maternity and midwifery services, surgical procedures

The CQC service type(s) provided at this location:

NHS GP Practice

CQC service user bands:

Whole population, Children 0 to 3, Children 4 to 12, Children 13 to 17, Adults 18 to 65, Adults 65+

The aims and objectives of the service provider in undertaking the regulated activity

To provide a good standard of General Medical Services (GMS) National Enhanced Services (NES) and Local Enhanced Services (LES) to our patient population in a safe environment.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

To provide services for which the organisation has been accredited and contracted to provide via successful contract bids. These include our GTT service for pregnant women, IUCD and Subdermal Contraception fitting and removals, and appropriate minor surgery procedures. The organisation complies with regulation subject to the constraints of the premises from which we deliver the services.

Management of patients who are ill or believe themselves to be ill, with conditions from which recovery is generally expected, for the duration of that condition, including relevant health promotion advice and referral as appropriate, reflecting patient choice wherever practicable.

Management of the care of patients who are terminally ill.

The management of chronic disease in the manner determined by the practice, in discussion with the patient.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

(Actual Address: Moorcroft Medical Centre, Botteslow Street, Hanley, Stoke on Trent, ST1 3NJ, Telephone: 01782 281806)

(Actual Address: Moss Green Surgery, Bentilee Neighbourhood Centre, Dawlish Drive, Bentilee, Stoke on Trent, ST2 0EU, Telephone: 01782 231303)

11.38 Location: HOLMCROFT MEDICAL CENTRE

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury, diagnostic and screening procedures, family planning, maternity and midwifery services, surgical procedures

The CQC service type(s) provided at this location:

NHS GP Practice

CQC service user bands:

Whole population, Children 0 to 3, Children 4 to 12, Children 13 to 17, Adults 18 to 65, Adults 65+

The aims and objectives of the service provider in undertaking the regulated activity

To provide a good standard of General Medical Services (GMS) National Enhanced Services (NES) and Local Enhanced Services (LES) to our patient population in a safe environment.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

To provide services for which the organisation has been accredited and contracted to provide via successful contract bids. These include IUCD and Subdermal Contraception fitting and removals. The organisation complies with regulation subject to the constraints of the premises from which we deliver the services.

Management of patients who are ill or believe themselves to be ill, with conditions from which recovery is generally expected, for the duration of that condition, including relevant health promotion advice and referral as appropriate, reflecting patient choice wherever practicable.

Management of the care of patients who are terminally ill.

The management of chronic disease in the manner determined by the practice, in discussion with the patient.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

(Actual Address: Holmcroft Rd, Stafford, ST16 1JG
[01785 242172](tel:01785242172))

11.39 Location: KEELE PRACTICE (University Medical Centre Keele)

Regulated activity (ies) undertaken at this location:

Treatment of disease, disorder or injury, diagnostic and screening procedures, family planning, maternity and midwifery services, surgical procedures

The CQC service type(s) provided at this location:

NHS GP Practice

CQC service user bands:

Whole population, Children 0 to 3, Children 4 to 12, Children 13 to 17, Adults 18 to 65, Adults 65+

The aims and objectives of the service provider in undertaking the regulated activity

To provide a good standard of General Medical Services (GMS) National Enhanced Services (NES) and Local Enhanced Services (LES) to our patient population in a safe environment.

The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:

To provide services for which the organisation has been accredited and contracted to provide via successful contract bids. The organisation complies with regulation subject to the constraints of the premises from which we deliver the services.

Management of patients who are ill or believe themselves to be ill, with conditions from which recovery is generally expected, for the duration of that condition, including relevant health promotion advice and referral as appropriate, reflecting patient choice wherever practicable.

Management of the care of patients who are terminally ill.

The management of chronic disease in the manner determined by the practice, in discussion with the patient.

Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:

Keele Practice, Health Centre, Keele University, Newcastle-Under-Lyme, Staffordshire, ST5 5BG
01785 242172