

Enclosure No: 3

## **CEO BOARD REPORT**

Report provided for:				Report to:	Trust Board
Information		Assurance		Report to.	Trust Board
Discussion	$\boxtimes$	Approval		Date of Meeting:	14th November 2024

Presented by:	Dr Buki Adeyemo, Chief Executive
Prepared by:	Joe McCrea, Associate Director of Communications
Executive Lead:	Dr Buki Adeyemo, Chief Executive

Aligned to Board Assurance Framework Risk	Risk 1 The Trust fails to deliver effective care leading to regulatory restrictions	
Approval / Review:	Execs	
Strategic Priorities:	The report contains information that aligns to the Trusts strategic priorities of - Prevention, Access and Growth	
Key Enablers:	Quality - We will provide the highest quality, safe and effective services	
Sustainability:	Share learning and best practice	
Resource Implications:	No	
Funding Source:	N/A	
Diversity & Inclusion Implications	Report contains details of activities during black History Month	
ICS Alignment / Implications:	Strategic fit with system priorities	
Required Action	Receive and discuss	
Executive Summary	The Report updates the Board on strategic activity undertaken sin last meeting and draws the Board's attention to any other iss significance or interest.	









## These include:

- NHS Change an NHS fit for the future
- Investigation and Intervention (I&I)
- Local Members of Parliament and local Chairs visit Combined
- REACH 2024
- Time to Shine Handbook launched
- Flu vaccinations update
- COVID risk assessments
- National Staff Survey
- Black History Month
- Freedom to Speak up Month
- Veteran Aware
- Plant-based food testing
- Launch of the Combined Cycling Club
- New community partnership with Wellspring Methodist Church, Cheadle

## **VERSION CONTROL:**

Version	Report to	Date Reported







# Chief Executive's Report to the Trust Board 14 November 2024

#### 1.0 PURPOSE OF THE REPORT

This report updates the Board on strategic activity undertaken since the last meeting and draws the Board's attention to any other issues of significance or interest.

#### 2.0 NATIONAL CONTEXT AND UPDATES

## NHS Change – an NHS fit for the future

On 21st October, the Government and NHS launched NHS Change – branded as the biggest ever conversation about the future of the NHS, to obtain views, experiences and ideas which will shape a new 10 Year Health Plan for England. The key overarching message is that the NHS has been there for us for over 76 years. But to make sure the NHS is here for the next 76 years, doing all it can to support the health of everyone, we need your help.

The exercise is open to everyone, including members of the public, everyone who works in health and care in England and interested organisations. It will help shape the government's 10 Year Health Plan which will be published in spring 2025 and will be underlined by 3 big shifts in healthcare:

- hospital to community
- analogue to digital
- sickness to prevention

As part of the first shift 'from hospital to community', the government wants to deliver plans for new neighbourhood health centres, which will be closer to homes and communities. Patients will be able to see family doctors, district nurses, care workers, physiotherapists, health visitors or mental health specialists, all under the same roof.

The key messages for staff are:

- We need to do things differently, and we need your help. Your experience and ideas
  are crucial in our mission to build an NHS fit for the future. We want to harness your
  talents, experience and ideas to deliver positive change for patients and improve
  working lives.
- Now is the time for a new conversation to achieve real change and address unprecedented challenges. The government is now developing a 10-year plan for health, and wants to hear from you you can get involved in two key ways:
- Submit your ideas and feedback through our online platform at <a href="mailto:change.nhs.uk">change.nhs.uk</a>
- Join our events taking place across the country and online: These will be focussed on the three big shifts in healthcare to make the NHS fit for the future - moving it from analogue to digital, hospital to community, and sickness to prevention.
- There is no NHS without the people who work in it help us in our mission to build an NHS fit for the future.







## 3.0 STAFFORDSHIRE AND STOKE-ON-TRENT INTEGRATED CARE SYSTEM (ICS)

## Investigation and Intervention (I&I)

The Trust received notification on 17<sup>th</sup> September 2024 that Staffordshire and Stoke-on-Trent ICS financial risk rating had increased to a rating of 4 (greatest concerns about delivery of the planned financial position). The ICS will now undergo a rapid investigation and intervention process to reduce their rate of spend.

The ICS were required to procure the services of external consultants (at a cost to the ICS to be funded in the current financial envelope). A joint bid from Deloitte & Kingsgate was the only response to the tender. This has subsequently been approved by NHSE.

Deloitte & Kingsgate commenced a soft start on 28<sup>th</sup> October 2024 with a formal start (week 1) on 4<sup>th</sup> November 2024. It is anticipated that the programme of work being conducted by Deloitte & Kingsgate will take 12-13 weeks to complete. Phase 1 is due to be completed by 15<sup>th</sup> November 2024 with a meeting taking place with CEOs and CFOs on 25<sup>th</sup> November 2024 to discuss the outcome of phase 1 and the proposal for phase 2 of their work.

#### 4.0 OUR TRUST

#### Local Members of Parliament and local Chairs visit Combined

On 18 October, we were delighted to welcome two of our new local Members of Parliament, Gareth Snell MP and Adam Jogee MP to the Trust. On 23 October, we were delighted to welcome two of our local Trust Chairs – David Wakefield (UHNM) and Jackie Small (MPFT) to the Trust.

Both visits were a great opportunity to showcase our fantastic services and people and to share perspectives and insights.

Details of the visit are covered in greater detail in this month's Chair's Report.

#### **REACH 2024**

The annual REACH Awards will take place on 20 November at the DoubleTree by Hilton Hotel, Festival Park, Stoke-on-Trent. The Comms Team has been organising attendance and, as ever, places are limited. To enable as many of our staff and stakeholders to be part of the event, we will therefore be producing a livestream of the event, available via CTV and the web.





4.1



#### Time to Shine Handbook launched

The Quality Assurance Group has launched a new and updated version of the Trust's 'Time to Shine' handbook.

The new handbook is designed to promote two complementary objectives. The first is to support staff to feel confident in keeping in line with Health and Social Care Regulations, maintaining the expectations set out in our Trust Quality Strategy and preparing for a CQC inspection, whenever that may come.

But helping our staff and services to shine isn't just about inspection and regulation - it's also about helping them gain profile and recognition for the work they do. So the guide also explains all of the content, innovations and channels available to them to enable this to happen, together with a self-assessment tool of the use of the Trust's communications channels by their service, so they can:

- learn more about the channels and innovations available to them and their service;
- review existing content to ensure it remains accurate and up to date;
- identify where there are currently gaps in information or content;
- prioritise and timetable actions to ensure they and their service are reflected across all of the channels available.

Doing so is a powerful way to support our people, our services, our service users and their families.

#### **COVID** risk assessments

Keeping our staff well and safe at work is a priority for us at Combined. We therefore have reminded both managers and individuals that they may want to refresh their COVID risk assessments as many of these may have been undertaken over a year ago.

Anyone who has not had a COVID risk assessment and feels they are high risk or would like to undertake one, are being invited to have one completed. Risk assessments can be found be found on the Trust's Learning Management System. Once competed, staff should inform their manager and discuss the outcome.







### Flu vaccinations update

The trust officially launched the annual flu campaign from Tuesday 1 October 2024. Vaccinating health and care workers plays an important role in helping to prevent transmission of flu. All Trust staff members will have started to receive their invite emails from 19 September to book into one of our many clinics being provided across the Trust sites by the Infection Prevention and Control Team. All staff are being encouraged to have their vaccine to protect patients, themselves, and their families this winter. The Trust aims to once again be one of the Trust's with the highest vaccination rate in the country.



4.2

#### **National Staff Survey**

The National Staff Survey has now been running for two months and will remain open until 29 November 2024, giving time for everyone to share their voice and views confidentially. Staff are being encouraged to take time to complete the survey so that their feedback will help to create positive change.

The target for completion for the Staff Survey this year is 80% and there is information to support staff with completing it on CAT here: <a href="https://cat.combined.nhs.uk/people-and-support/nhs-staff-survey-2024/">https://cat.combined.nhs.uk/people-and-support/nhs-staff-survey-2024/</a>

#### **Black History Month**

On 24 October, our staff network ENRICH held a celebration event at Longton Rugby Club, which was attended by a wide range of staff and directors, including the Executive Team.

day featured lots of insightful, educative and inspiring conversations. Some of the subjects of discussions included Personal branding & Networking, Reclaiming the narratives, White Allyship, Wellbeing session, FTSU Updates and also a panel discussion discussing "Racial Colour Blindness". Each session was followed by Q&A which made the day quite interactive as well.

The event was well attended to maximum capacity, including members of the executive team, and senior leaders. Lunch was served and staff members had the opportunity to connect and re-connect with colleagues both from Combined and within the ICS.







#### Freedom to Speak up Month

October was also Freedom to Speak Up Month.

Our Key message for Speak Up Month this year was...The Power of Listening.

Speak Up Month ws an opportunity for us all to show that we are here to listen to one another. If it matters to you ...it matters to us. How can you show that are here to listen?

As part of the month's celebration, I was proud to be a member of the Combined Voices choir who wore green to support Speak Up Month and share an important message with us all through song – our own version of the song "Brave".

You can watch a recording of our performance at

https://youtu.be/qTbmc8olp2w?si=VCjTbEhF5iDv3uvx

#### **Veteran Aware**

Ben Richards, Chief Operating Officer attended the Service of Remembrance at the Cenotaph in Kingsway, Stoke-on-Trent on Sunday 10 November 2024 on behalf of the Trust at the invite of The Lord Mayor of the City of Stoke-on-Trent (Councillor Lyn Sharpe). As with previous years we laid a wreath in remembrance to those whose how gave their lives in previous years, with an emphasis on those who may have experienced challenges with mental health.

I am also delighted that in addition to the Trust's overall Veteran's Aware status all of the Combined GP practices are now accredited as veteran friendly GP practices, receiving accreditation is a programme run by the Royal College of General Practitioners (RCGP) and NHS England to recognise and support practices in delivering the best possible care and treatment for patients who have served in the armed forces.

4.3



#### Plant-based food testing

To support our sustainability green agenda, the Trust organised a taste testing of vegetarian, vegan and plant-based menus choices that we have on our menus at the Harplands. The event took place outside the Harplands Café. All staff were invited to attend and the food was free of charge. This event was sponsored by Serco and supported by their main cook freeze supplier Apetito, who were on site to answer any questions with regards to their products, their sustainability achievements to-date and their sustainability programme to achieve Net Zero.







## **Launch of the Combined Cycling Club**

The Trust has launched the Combined Cycling Club – open to anyone including friends and family. Its aim is to promote cycling not only for enjoyment, but also to promote cycling as a method of transport. We aim to promote cycling as a way of commuting as part of promoting sustainability across the Trust.

The aims are fivefold:

- To enjoy cycling in and around the local area.
- To encourage cycling as an alternative to cars to commute.
- To promote confidence in new cyclists.
- To review routes for cyclists in and around the area to make the cycling experience safer.
- Fitness gains and better mental health.

Contact <a href="mailto:davej.ibbetson@combined.nhs.uk">davej.ibbetson@combined.nhs.uk</a> with any queries.

4.4



## New community partnership with Wellspring Methodist Church, Cheadle

We are delighted to be working in partnership with Wellspring Methodist Church in Cheadle in offering a tea and toast morning every Friday between 10am and 12pm. Following engagement sessions Diane Cox (STR Worker in Primary Care) and Rachel Wooliscroft (Community Engagement Coordinator) met with Reverend Julie Hassell to explore ways to support the local community in sharing a safe welcoming space.

Diane spoke positively of the relationship:

"There's a growing demand in the local area where people can meet with others and enjoy a friendly conversation that encourages health and wellbeing".

#### 5.0 Conclusion

Once again, it has been a busy month at Combined, full of further examples of the initiatives and activities that continue to contribute to us being outstanding in all we do and how we do it.



