

Our Ref: NG/RM/24276  
Date: 6<sup>th</sup> September 2024

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### Freedom of Information Act Request

I am writing in response to your e-mail of the 8<sup>th</sup> August 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### **Requested information:**

- 1) Do you currently use external suppliers for Mental Health Transport services?
  - a) If not, are you planning on using them in the future?
- 2) For the financial years (April – March) 2018/19, 2019/20, 2020/21, 2021/22, 2022/23, 2023/24:
  - a) Annual spend on Mental Health Transport services by your Trust, split by:
    - i. Internally provided
    - ii. Externally provided
    - iii. The number of journeys provided by your Trust, split by:
      - iv. internally provided
      - v. externally provided
- 3) The following information regarding the current provision of Mental Health Transport services at your Trust:
  - a) Name of the current Mental Health Transport provider(s)
  - b) Total contract value
  - c) Start date
  - d) End date
- 4) If a different Mental Health Transport provider was previously used, please provide:
  - a) Name of the previous Mental Health Transport provider(s)
  - b) Reason for change

Please make use of the Excel template attached for you to simplify the fill in process and standardise the information

**Please see Appendix 1 attached.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**

# Mental Health Transport

Q1. Current Supplier Information	
Do you use an external provider for Mental Health Transport services?	Y
If not, are you planning on using them in the future?	N/A

Q2. Mental Health Transport Spend										
	2018/19		2019/20		2021/22		2022/23		2023/24	
	Internal	External	Internal	External	Internal	External	Internal	External	Internal	External
Annual Spend on Mental Health Transport (£)		585712		409681		356078		357139		360546
Total Number of Journeys		2081		1037		1359		1078		1106

Q3. Current Mental Health Transport Provider Details	
	Current
Name of current Mental Health Transport provider(s)	EXCLUSIVE, E-ZEC & PROMETHEUS
Total Contract Value [£]	EXCLUSIVE £84K, E-ZEC £1,384,834
Contact Start Date	EXCLUSIVE 06.04.23 E-ZEC 01.06.21
Contract End Date	EXCLUSIVE 05.04.24. E-ZEC 31.05.25

Q4. Previous Mental Health Transport Provider Details	
	Previous
Name of the previous Mental Health Transport provider(s)	E-ZEC, EXCLUSIVE & PROMETHEUS
Reason for change	N/A