

Our Ref: NG/RM/24280
Date: 9th September 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 13th August 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

1. Sourced Staffing Arrangements

- a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place.

Master Vendor for registered and non-registered nursing staff

Neutral vendor for medical staff

- b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

Master Vendor- Day Webster

Neutral vendor- Retinue

- c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff?

Retinue is web-based system.

- d. Please provide the contract start and end date for the supplier (dd/mm/yy)

Day Webster- 01/10/2022 - 30/09/2025

Retinue- 10/10/22 - 10/10/24

2. Direct Engagement

- a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model) . **Yes**
- b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g. Staff Direct/247Time/Allocate/RL Datix, PlusUs, Retinue, Liaison, NHS Professionals, Agile Workforce/Holt, Litmus/Medacs etc.). **Retinue**

- c. Under the DE/ Outsourced Employment arrangement, which staffing groups are managed? For example, Medical, Admin, Scientific staff. Please list all applicable. **Medical staff**
 - d. Please provide the contract start and end date for the DE supplier (dd/mm/yy) **10/10/22 to 10/10/24**
 - e. How much did the organisation pay the supplier in 23/24 (April 2023 to March 2024) for the provision of the direct engagement service? **£190,819**
3. Vendor Management System for Nurse Agency
- a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff? **Yes**
 - b. Who supplies your Vendor Management System? E.g. RL Datix/ Allocate, NHSP etc. **RL Datix**
 - c. Please provide the contract start and end date for this provider (dd/mm/yy) **30/11/2016 – 24/11/2024**
4. Bank Management
- a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, RL Datix/Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers. **RL Datix**
 - b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical **Nursing, Occasional AHPs, A&Cs**
 - c. Please provide the contract start and end date for each bank supplier (dd/mm/yy). **30/11/2016 – 24/11/2024**
 - d. How much did the organisation pay the supplier(s) in 23/24 for the provision of the bank service? **£72,927**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance