

Our Ref: NG/RM/24304
Date: 4th September 2024

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ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 25th August 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Access Control System Overview:

1. Current System(s):
 - What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)
2. Access-Controlled Doors:
 - How many doors across all of your sites have access control systems installed? How many per each site?
3. Access Control Types:
 - Please provide a detailed breakdown of the different types of access control setups in place (e.g., magnetic lock doors, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).
4. System Age:
 - When was your current access control system installed? Which company installed it?
5. System Integration:
 - Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management/CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?
6. Supplier Information:
 - What are the names of the suppliers of your existing access control system?
 - Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?
7. Manufacturer and Models:
 - What manufacturer and model of cards and fobs do you use for your access control system? Please provide specific details of each of the exact manufacturer/model of card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO

Chair: Janet Dawson
Chief Executive: Dr Buki Adeyemo

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Cards Pack of 500 SKU: AC-PAX-692-052) together with the cost (including VAT) each month/year.

8. Management Software:

- What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro).

Usage and Distribution Details:

9. Consumable Usage:

- Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.

10. User Information:

- How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.

Maintenance and Support:

11. Management and Contact Information:

- Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact.

12. Support/Maintenance Contracts:

- Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?

Future Plans:

13. Planned Changes:

- What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?

The Trust deems this information exempt under Section 31 (1) of the Act which states Information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to withhold information that would make anyone, including the public authority itself, more vulnerable to crime for example, by disclosing its own security procedures. As there have been recent, largescale cyber-attacks on NHS organisations, it is the view of the Trust that disclosure of the information requested would prejudice our ability to resist cyber-attacks, etc. on our systems.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance