Our Ref: NG/RM/24368
Date: 18th October 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 22nd October 2024**.** Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:
Under the Freedom of Information Act, please can I request the following information:
I am interested to understand how you ensure more efficient financial and HR performance management of your Trust. Could you let me know if you use any particular software to support the financial and HR activities/tasks in the table below.

Please see Appendix 1 attached.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Nicola Griffiths
Deputy Director of Governance

Chair: Janet Dawson
Chief Executive: Dr Buki Adeyemo
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Category	Activities	Tasks	What software/tools do you use to support this task?	How much did you spend in FY 23/24 on this software/tool?	If not currently using software/tools, do you plan to adopt specific software/tools to support these activities in FY 25/26?
Finance performance and management	Enterprise planning and budgeting	Budgeting and financial planning	Excel	N/A	N/A
		Workforce planning	N/A	N/A	No
		Strategic modelling	N/A	N/A	No
	Account reconciliation	Reconciliation compliance and transaction matching	Capita	£128.7k	N/A
	Financial Consolidation and Close	Financial consolidation	Excel	N/A	N/A
		Close process and management	Excel	N/A	N/A
		Custom calculations	Excel	N/A	N/A
	Reporting	Management reporting and dashboards	See account rec costs		N/A
		Financial reporting	Excel	N/A	N/A
	Profitability and Cost management	Profitability and Cost management	Logex	£29k	N/A
	Tax reporting	Tax reporting	N/A	N/A	No
	Enterprise Data Management	Enterprise Data Management	N/A	N/A	No
HR	Workforce planning	Workforce planning	None	N/A	Not known at this time
	Rostering	Rostering	Optima (Formally Healthroster) Bankstaff, Safecare,Loop (replacing EOL) Provided by RIdatix (formally Allocate software)	£75k	N/A
	Recruitment	Recruitment	Trac	£15,000	N/A
	Expenses	Expenses	EASY / Giltbyte	Part of a wider SLA	N/A