

Our Ref: NG/RM/24413
Date: 26th November 2024

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 15th November 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I am writing to submit a Freedom of Information (FOI) request regarding the use of artificial intelligence (AI). Specifically, I am seeking information on any AI-based software or applications currently in use, either for research purposes or routine operations.

Please could you answer the following:

1. Is your NHS organisation currently using any software/apps that include artificial intelligence (AI)? **Yes**

If answer to Q1 is yes:

2. Please provide a list of any AI-based software that is currently in use within your organisation. Please include the brand name of the software and the name of the company that sells it. **Microsoft Teams Premium & Microsoft Copilot.**
3. For each of the AI-based software products currently in use, please state whether:
 - a. it is only being used within the context of a research study or pilot project **OR**
 - b. is has been purchased/commissioned by your organisation for routine use. **Teams Premium is being commissioned for routine use in early 2025, Microsoft Copilot is currently in pilot but is unlikely to be put in for routine use due to licence cost vs return on investment.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance