

Our Ref: NG/RM/24419  
Date: 25<sup>th</sup> November 2024

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### **Freedom of Information Act Request**

I am writing in response to your e-mail of the 21<sup>st</sup> November 2024. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### ***Requested information:***

I am writing under the Freedom of Information Act 2000 to request the following information held by the North Staffordshire Combined Healthcare NHS Trust:

1. What is the current reported virtual wards beds capacity?
2. Out of this capacity, what number/percentage are enabled for remote patient monitoring?
3. What is the current utilisation percentage specifically for the virtual ward beds that are enabled for remote patient monitoring (rather the overall utilisation including used for face-to-face consultations)?
4. Does the utilisation of the remote patient monitoring-enabled virtual ward beds fluctuate over time? If so, could you provide an average percentage or a breakdown of utilisation across different time periods?
5. If you are unable to provide the utilisation percentage(s), could you explain the process used to capture and measure the utilisation of the remote patient monitoring-enabled virtual beds?

**North Staffordshire Combined Healthcare NHS Trust do not have a Virtual Wards solution.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office,  
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**