Period	Total No of Requests Received	No of Requests Processed in Full	No of Requests responded to in full	No of Requests Refused in Full	No of Requests Partially responded to	No of Not Applicable Requests	No of Request referred for internal review	Compliance Rate
Quarter 1	115	115	94	2	19	20	0	100%
Quarter 2	112	112	89	2	21	15	0	97%
Quarter 3	101	101	64	0	16	21	0	98%
Quarter 4								

2023/24

Period	Total No of Requests Received	No of Requests Processed in Full	No of Requests responded to in full	No of Requests Refused in Full	No of Requests Partially responded to	No of Not Applicable Requests	No of Request referred for internal review	Compliance Rate
Quarter 1	93	93	81	5	4	3	0	97%
Quarter 2	115	115	91	0	4	20	1	99%
Quarter 3	90	90	71	0	1	18	0	99%
Quarter 4	116	116	78	0	12	26	0	99%

2022/23

Period	Total No of Requests Received	No of Requests Processed in Full	No of Requests responded to in full	No of Requests Refused in Full	No of Requests Partially responded to	No of Not Applicable Requests	No of Request referred for internal review	Compliance Rate
Quarter 1	64	64	54	1	2	7	0	95%
Quarter 2	88	88	67	2	2	17	0	91%
Quarter 3	88	88	76	0	2	10	0	97%
Quarter 4	104	104	84	1	1	18	0	94%

2021/22

Period	Total No of Requests Received	No of Requests Processed in Full	No of Requests responded to in full	No of Requests Refused in Full	No of Requests Partially responded to	No of Not Applicable Requests	No of Request referred for internal review	Compliance Rate
Quarter 1	79	79	68	0	3	8	0	91%
Quarter 2	68	68	64	0	1	3	0	96%
Quarter 3	64	64	55	0	3	6	0	84%
Quarter 4	73	73	52	0	1	20	0	90%

2020/21

Period	Total No of Requests Received	No of Requests Processed in Full	No of Requests responded to in full	No of Requests Refused in Full	No of Requests Partially responded to	No of Not Applicable Requests	No of Request referred for internal review	Compliance Rate
Quarter 1	48	48	42		2	4		96%
Quarter 2	66	66	51		7	8		86%
Quarter 3	65	65	56		4	5		97%
Quarter 4	66	66	56		1	9		97%

2019/20

Period	Total No of Requests Received	No of Requests Processed in Full	No of Requests responded to in full	No of Requests Refused in Full	No of Requests Partially responded to	No of Not Applicable Requests	No of Request referred for internal review	Compliance Rate
Quarter 1	100	100	86		2	12		83%
Quarter 2	78	78	67		1	10		92%
Quarter 3	77	77	68		1	8		94%
Quarter 4	91	91	68		8	15		90%