

Our Ref: LW/Imw/FOI.111.23
Date: 9th May 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Tel 01782 275030

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 6th April 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information: **Digital Dictation**

- Do you use Digital Dictation? If yes, could you please answer the following questions:
 - Name of the supplier & product: **Bigband**
 - What procurement method (if any) was used to obtain this system i.e. what framework: **Unknown**
 - The contract start date: **Unknown**
 - The contract expiry date: **December 2023**
 - Total contract value: **£4.5k**
 - Is the product integrated with PAS or EPR: **No**
 - What is the name(s) and position(s) of the key internal stakeholder(s) for this service: **N/A**
 - What is the person(s) email and telephone number: **N/A**
 - What would you like to see in this product that is currently not being delivered: **N/A**

Speech Recognition

- Do you use Speech Recognition? If yes, could you please answer the following questions:
 - Name of the supplier & product: **M*Modal**
 - What procurement method (if any) was used to obtain this system i.e. what framework: **HSLI**
 - The contract start date: **Managed by UHNM, unknown date**
 - The contract expiry date: **Managed by UHNM, unknown date**
 - Total contract value: **HSLI funding, unknown value as packaged with other products.**
 - Is the product integrated with PAS or EPR: **No**

- What is the name(s) and position(s) of the key internal stakeholder(s) for this service: **Not widely adopted in the Trust, no key stakeholder.**
- What is the person(s) email and telephone number: **N/A**
- What would you like to see in this product that is currently not being delivered: **N/A**

Outsourced Transcription

- Do you use Outsourced Transcription? If yes, could you please answer the following questions: **No**
 - Name of the supplier:
 - What procurement method (if any) was used to obtain this system i.e. what framework:
 - The contract start date:
 - Volume of letters per month:
 - Total contract value:
 - What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
 - What is the person(s) email and telephone number:
 - What would you like to see in this product that is currently not being delivered:

Video Consultation

- Do you use Video Consultation? If yes, could you please answer the following questions:
 - Name of the supplier & product: **AttendAnywhere**
 - What procurement method (if any) was used to obtain this system i.e. what framework: **HTE**
 - The contract start date: **1st April 23**
 - The contract expiry date: **31st March 24**
 - Total contract value: Circa **£55k**
 - Is the product integrated with PAS or EPR: **No**
 - What is the name(s) and position(s) of the key internal stakeholder(s) for this service: **Deputy Chief Information Officer**
 - What is the person(s) email and telephone number: Please contact Reception on: **0300 123 1535**
 - What would you like to see in this product that is currently not being delivered: **N/A**

Health Information Systems

- What supplier(s) do you use for the following?
 - PAS (Patient Administration System) **Dedalus Lorenzo**
 - EPR (Electronic Patient Record) **Dedalus Lorenzo**
 - eDMS (Electronic Document Management System) **CCube**
 - RIS (Radiology Information System) **N/A**
 - LIMS (Laboratory Information Management System) **N/A**
 - e-Correspondence (e.g. Docman) **N/A**
 - Hybrid Mail (e.g. Synertec) **N/A**



Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
www.combined.nhs.uk

Follow us on Twitter: @CombinedNHS
Follow us on Facebook: www.facebook.com/NorthStaffsCombined



If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Peter Axon, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

L. Wrench

Laurie Wrench
Deputy Director of Governance



Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
www.combined.nhs.uk

Follow us on Twitter: @CombinedNHS
Follow us on Facebook: www.facebook.com/NorthStaffsCombined

