

Our Ref: LW/lmw/FOI.142.23  
Date: 18<sup>th</sup> May 2023

Laurie Wrench  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Tel 01782 275030

Dear

### Freedom of Information Act Request

I am writing in response to your e-mail of the 2<sup>nd</sup> May 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### **Requested information:**

As per my records, Biffa waste contract has expired. I would like to know whether this contract is still valid or replaced by any other supplier.

If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates

Below highlighted original FOI request for your reference only.

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.
2. Lift service and maintenance – Service contract for lift service and maintenance.
3. Food – Service contract that is focused around catering services.
4. General waste services contracts – The organisation's primary general waste service contract.
5. Laundry services where clothes and linen can be washed and ironed.

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
3. A description of the services provided under this contract please includes information if other services are included under the same contract.
4. The number of sites the contract covers
5. The start date of the contract
6. The end date of the contract
7. The duration of the contract, please include information on any extensions period.

8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

**Please see appendix 1, attached**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Laurie Wrench**  
**Deputy Director of Governance**



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Chairman: David Rogers  
Chief Executive: Dr Buki Adeyemo  
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		<b>Office and building cleaning – Service contract that is focused around office, commercial and</b>	<b>Lift service and maintenance – Service contract for lift service and maintenance.</b>	<b>Food – Service contract that is focused around catering services.</b>	<b>General waste services contracts – The organisation's primary general waste service</b>	<b>Laundry services where clothes and linen can be washed and ironed.</b>
1	<b>Supplier/Provider of the services</b>	Serco	Hi -Tec Lift Systems	Serco	BIFFA	Berendsen HC Ltd T/A Elis
2	<b>Total Annual Spend – The spend should only relate to each of the service contracts listed above.</b>	£1,245,867	£1,600	£1,040,486	£56,824	£94,689
3	<b>A description of the services provided under this contract please includes information if other services are included under the same contract.</b>	Cleaning services to Harplands Hospital to include all clinical and non-clinical areas	Maintenance of two passenger lifts and two platform lifts	Provision of patient catering services to Harplands Hospital plus a small retail catering outlet.	Collection & disposal of both general household waste and mixed recycling waste	Provision and laundering of bed sheets, duvet covers, pillow cases, pillows, bath towels,
4	<b>The number of sites the contract covers</b>	1	4	1	19	9
5	<b>The start date of the contract</b>	01/02/2018	01/07/2022	01/02/2018	Contract extended whilst a procurement tender is completed which is likely to be June 2023	02/11/2018
6	<b>The end date of the contract</b>	01/08/2030	30/06/2025	01/08/2030	As above	01/11/2021
7	<b>The duration of the contract, please include information on any extensions period.</b>	The contract is provided under a PFI Agreement and has a break clause in August 2030	3 years	The contract is provided under a PFI Agreement and has a break clause in August 2030	As above	Contract was 3 Years + Optional 2 year extension, and was extended under the terms for a further 2 years from 01/11/2021 – 31/10/2023.
8	<b>Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.</b>	Head of Facilities  Departments can be contacted via our Main Reception on 03001231535	Estates Operations Manager  Departments can be contacted via our Main Reception on 03001231535	Head of Facilities  Departments can be contacted via our Main Reception on 03001231535	Estates Engineering Officer  Departments can be contacted via our Main Reception on 03001231535	Head of Facilities  Departments can be contacted via our Main Reception on 03001231535