

Our Ref: LW/Imw/FOI.148.23
Date: 5th June 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
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Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 9th May 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

1. Does your organisation have a panel which focuses on supporting adults who hoard (or a 'hoarding panel')?

The organisation supports individuals who have ongoing and / or enduring mental illness or learning disability that would benefit from specialist assessment and / or treatment to assist in their recovery to support them to live as well as they can. This could include individuals who do hoard if this is felt to be either detrimental to their mental health or as a consequence of mental ill health.

2. If yes, please can you provide me with a copy of the policy/guidance/standard operating procedure/terms of reference that informs the remit of the panel?

There is no specific policy regarding this; all care and treatment is tailored to individual needs and circumstance and is in line with national best practice standards and guidance (e.g. NICE).

3. Is there policy or guidance in the organisation to support staff working with people who self-neglect?

Yes

4. If yes, please can you provide me with a copy?

Please see Appendix 1 attached

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are

not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Laurie Wrench
Deputy Director of Governance



Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
www.combined.nhs.uk

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