

Our Ref: LW/lmw/FOI.159.23
Date: 19th June 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Dear

Freedom of Information Act Request

Tel 01782 275030

I am writing in response to your e-mail of the 21st May 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Would you be able to confirm if:

- paper notes/drug charts are used anywhere in the trust, alongside electronic paper notes/drug charts? **The Trust uses electronic notes and has predominantly moved to electronic prescribing (ePMA).**
- if so, are there any plans to migrate away from paper to electronic? if not, how often is the decision reviewed? **The 2 remaining inpatient sites without ePMA have a review pending subject to commissioning service specification.**
- if so, does the trust keep track of serious incidents etc related to paper specifically e.g. misreading of handwritten comments/doses? **The Trust reviews all factors that contribute to a Serious Incident**
- How many incidents happened within the last year (or period the trust tracks)? **0**
- if not, how long ago did the trust migrate away from paper notes? **The Trust implemented Lorenzo for electronic notes in May 2017 for the majority of the Trust.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

L. Wrench

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