

Our Ref: LW/lmw/FOI.161.23
Date: 26th May 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Tel 01782 275030

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 22nd May 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

O365 Licencing Questions:-

- a- Which Microsoft O365 do you use eg E3,E5? **E3**
- b- Do you use the NHS-shared O365 tenant? **No**
- c- Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier? **EA Softcat**
- d- When is your licencing renewal date/anniversary for these services?
31st December 2025

Microsoft Telephony Questions:-

- e- Do you have Microsoft Calling Plans, if so how many licences (users) **No**
- f- Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users) and which supplier? **No**
- g- When is your licencing renewal date/anniversary for these services? **N/A**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

L. Wrench

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Deputy Director of Governance

Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
www.combined.nhs.uk

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