

Our Ref: LW/lmw/FOI.168.23
Date: 22nd June 2023

Laurie Wrench
Deputy Director of Governance
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Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 30th May 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

- Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,
 - Who is the current provider? **Dell**
 - Is it contracted? If so, when does their contract end? **No**
 - Which OEM do you use? **Dell**
 - How many laptops and desktops are there in your estate? **Circa 2200**
 - How many users do you have? **Circa 2500**
 - Who is the named person and their role in your organisation in charge of procurement for IT? **Deputy CIO**
 - What is your buying/refresh cycle? **Annual**
 - What is your annual spend on IT hardware such as laptops/desktops? **Circa £350k**
 - How would you rate their service delivery on a scale of 1-10? **N/A**
- Do you have an internal IT Department? **No**
 - How many members does this department have? **N/A**
- Do you outsource any IT managed services? If so, who to? **Yes- SSHIS**
 - How long is this contract? **Annual**
 - How would you rate their service delivery on a scale of 1-10? **N/A**
- Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use? **No**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

L. Wrench

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Deputy Director of Governance



Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
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