

Our Ref: LW/lmw/FOI.187.23
Date: 28th June 2023

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Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 22nd June 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

EOS / EOL Networking Equipment

1a. What EOS (end of support) or EOL (end of life) networking equipment do you have in your IT estate? **None currently**

Network Lifecycle

2a. Have you conducted a network refresh in the past 36 months? **Yes**

2b. If so with which area? (eg Data Centre, Enterprise Networking, Wi-Fi, Security, Collaboration) **Core, Edge and Wi-Fi**

2c. Which vendor/technology solution was chosen? **Cisco**

2d. Which reseller/partner delivered the solution? **CAE**

2e. Who maintains the solution? **SSHIS**

2f. When does the maintenance contract expire/renewal date? **SSHIS managed contract, no dates available.**

Have you conducted a POC (proof of concept) in the last 12 months for any of the below technology areas? **No**

3a. Data centre **No**

3b. Enterprise networking **No**

3c. Wi-Fi **No**

3d. Security **No**

3e. Collaboration/Microsoft Telephony (calling plan/operator connect/direct routing) **No**

3f. Network monitoring **No**

3g. Which vendor and what equipment was tested? **No**

3h. Which partner/reseller provided the POC? **No**

3i. Was the POC successful? **No**

3j. Do you intend to use the solution in a live environment? **No**

Do you plan to refresh your network in the next 24 months for any of the below technology areas:-

3a. Data centre **No**

- 3b. Enterprise networking **No**
 3c. Wi-Fi **No**
 3d. Security **No**
 3e. Collaboration/Microsoft Telephony **Yes**
 3f. Network monitoring **No**
 3g. When do you plan to have the new solution implemented? (Specify date) **No date**
 3h. Have you/do you intend to go to RFX for this? **N/A**
 3i. When do you plan to go to RFX for this? **N/A**

Do you have a Cisco estate for any of the below architecture, and what technology/equipment has been implemented?:-

- 4a. Data centre **No**
 4b. Enterprise networking **Yes**
 4c. Wi-Fi **Yes**
 4d. Security **Yes**
 4e. Collaboration **Yes**
 4f. Network monitoring **No**

Cisco Support

- 5a How are you currently supporting your Cisco estate? **Outsourced SSHIS managed contract, part of a regional solution.**
 5b. Which company sells/provides you with support? **N/A**
 5c. If you outsource support, for which aspects? **All**
 5d. How do you keep your equipment/software up to date? **N/A**

Cisco Partner/Reseller

- 6a. Who is the supplier/reseller for Cisco hardware/software? **Outsourced SSHIS managed contract, part of a regional solution.**
 6b. Do you have a preferred supplier agreement for Cisco hardware/software? **Outsourced SSHIS managed contract, part of a regional solution.**
 6c. When do these supplier agreements expire? **Outsourced SSHIS managed contract, part of a regional solution.**
 6d. How long has the current supplier relationship existed? **Outsourced SSHIS managed contract, part of a regional solution.**

Cisco Enterprise Agreement (EA)

- 7a. Do you have a Cisco (EA)? **Outsourced SSHIS managed contract, part of a regional solution.**
 7b. When is your (EA) contract expiry/renewal date? **Outsourced SSHIS managed contract, part of a regional solution.**
 7c. Who provides/resells your Cisco (EA)? **Outsourced SSHIS managed contract, part of a regional solution.**

Do you have an HP/Aruba estate for any of the below architectures, and what technology/equipment has been implemented?:-

- 8a. Data centre **No**
 8b. Enterprise networking **No**
 8c. Wi-Fi **No**
 8d. Security **No**
 8e. Collaboration **No**
 8f. Network monitoring **No**

HP/Aruba Support

- 9a How are you currently supporting your HP/Aruba estate? **N/A**
 9b. Which company sells/provides you with support? **N/A**

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Chief Executive: Dr Buki Adeyemo

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- 9c. If you outsource support, for which aspects? **N/A**
9d. How do you keep your equipment/software up to date? **N/A**

HP/Aruba Partner/Reseller

- 10a. Who is the supplier/reseller for HP/Aruba hardware/software? **N/A**
10b. Do you have a preferred supplier agreement for HP/Aruba hardware/software? **N/A**
10c. When do these supplier agreements expire? **N/A**
10d. How long has the current supplier relationship existed? **N/A**

HP/Aruba Enterprise Agreement (EA)

- 11a. Do you have an HP/Aruba (EA)? **N/A**
11b. When is your (EA) contract expiry/renewal date? **N/A**
11c. Who provides/resells your HP/Aruba (EA)? **N/A**

Telephony

- 12a. Do you have ISDN Lines? – Supplier, quantity (lines), contractual position **No**
12b. Do you have PSTN Lines? – Supplier, quantity (lines), contractual position. **No**
12c. Do you have SIP Channels? - Supplier, quantity (channels), contractual position. **Yes, Gamma, 99, No contract**
12d. Have you started/completed projects to prepare for the PSTN switch-off? **N/A**
12e. Which technology partner assisted in your PSTN switch-off readiness project? **N/A**
12f. Would you describe your organisation as entirely ready for the PSTN switch-off? **N/A**
12g. PBX (phone system) Make & Model (eg Avaya, Cisco, Mitel), contractual position **Cisco Call Manager**
12h. Who maintains your PBX (phone system) **Outsourced SSHIS managed contract, part of a regional solution.**
12i. How long has the relationship with the maintainer been in place? **Outsourced SSHIS managed contract, part of a regional solution.**
12j. Are you considering or interested in Microsoft Telephony (eg Calling Plans, Direct Routing, Operator connect)? **No**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

L. Wrench

Laurie Wrench
Deputy Director of Governance



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Chief Executive: Dr Buki Adeyemo
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