

Our Ref: LW/lmw/FOI.189.23
Date: 4th July 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
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Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 26th June 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Can you please provide an update on your Trust's Infrastructure? The six questions are in the attached spreadsheet, which I would be grateful if you could fill in.

Please see appendix 1 attached

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Laurie Wrench
Deputy Director of Governance

Q1: For each of the specified years please provide your trust's total IT spend on infrastructure	[£] 2021-22	[£] 2022-23 (current year spend)	Additional notes
DEFINITION: This is the total IT spend for your trust and will include physical software systems, Hardware (eg laptops/Desktops), Infrastructure (eg Cloud) as well as spend on external organisations providing services to your trust	£3,762k revenue, £1,689k capital	£2,897k revenue, £693k capital	

Q2: What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes
Virtualised Servers	100	Outsourced to shared service provider	Outsourced to shared service provider
DEFINITION: A virtual server re-creates the functionality of a dedicated physical server. It exists transparently to users as a partitioned space inside a physical server.			

Q3: In relation to your trust's servers please provide the requested information	Number of servers	Owned or Leased	Average age of servers	Main supplier	Annual spend [£] 2019-20	Additional notes
Servers	30	Virtual		Outsourced to shared service provider	No specific breakdown, part of shared service contract.	Outsourced to shared service provider

Q4: For each element detailed below, how does your organisation manage its data storage?	On Premises	Off Premises	Main supplier	Annual spend FY [£] 2019-20	Contract end date	Additional notes
In-house data centre	No	Yes	Unknown	No specific breakdown, part of shared service contract.	Annual	Outsourced to shared service provider
DEFINITION: Physical or virtual servers that are connected internally and externally through networking and communication equipment to store, transfer and access digital information						
Shared service	No	Yes	Unknown	No specific breakdown, part of shared service contract.	Annual	Outsourced to shared service provider
DEFINITION: The consolidation of business operations that are used by multiple parts of the same organization.						
Data Storage Management	No	Yes	Unknown	No specific breakdown, part of shared service contract.	Annual	Outsourced to shared service provider
DEFINITION: The management of various data storage methods used in the Trust						
Other (please specify)	N/A	N/A	N/A	N/A	N/A	

Q5: Please outline your trust's WiFi coverage for each element listed below	Patient WiFi coverage	Staff WiFi coverage	% of organisation/Campuses covered	Additional notes
Community wide (e.g. CoIN - Community of Interest Network)	Total	Total	100	
Enterprise wide (whole campus)	N/A	N/A		
Main building only	N/A	N/A		
Sections of building(s) only	N/A	N/A		
Mobile phone signal enabled through WiFi	N/A	N/A		
No wireless networks are used in the trust	N/A	N/A		

Q6: For each device detailed below please provide the requested information	Average age of product (Years)	Number of devices across your organisation	Main supplier	Annual spend [£]	Contract end date	Average length of contract (Years)	Additional notes
Smartphones	2	1577	Samsung	65K	N/A	N/A	
Laptops	2.5	1755	Dell	315K	N/A	N/A	
PCs	2.5	249	Dell	30K	N/A	N/A	
Tablets	2	126	Apple		N/A	N/A	
Other (please specify):							