

Our Ref: LW/lmw/FOI.218.23
Date: 21st July 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Tel 01782 275030

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 12th July 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

1. Please state the number of printing devices currently in use within the Service; including MFDs, single function printers, photocopiers, and print room devices and how long these agreements are for in years and when the next review will be?
47 devices. Review Dec 2024
2. What percentage of your fleet of MFDs/printers is in colour vs mono and what are the models in use?
All colour and mono, IRADV C5550I, IRADV 525IZ, IRADV C256I, IR ADV C250I
3. In terms of usage, what is your monthly page volumes for both mono & colour?
Circa 93k colour, 147k mono
4. Who are the main manufacturers or resellers for the MFDs/photocopiers/printers/Print production devices in use at the service?
Canon
5. Who are the main supplier(s) of printer consumables (Toner, spares, etc)?
Canon
6. Who is your preferred channel partner, if any for supply of PCs and laptops, and how many of each does the service currently have in use, and when do you expect to review any of these to be replaced
Dell - As at 26/05/23, 249 desktops, 1755 laptops
7. What is the approximate spend on printers, photocopying agreements, rental, or lease agreement and/or rentals and service charges during the last financial year?
£194,511.42 - printing & stationery
£56,903.09 - photocopiers- No further category breakdown is available.
8. What is the length of the MFD, stand alone printers and print room device contracts in place, and can you confirm these are Financial Operating agreements?
5 years

9. What are the start and end dates for all printers/MFDs/Print room contracts within your organisation?

Dec 2019 – Dec 2024

10. Which procurement route or framework was used to procure this solution and what Framework would the service expect to use next?

Unknown

11. The named person and their role in your organisation who is in charge of the procurement for printing and any managed print or IT contracts.

Chief Digital Information Officer

12. Does the service use any Print Management software, if yes, please confirm the product name, who supplies it and when does the current contract or licencing end?





Canon Uniflow, contract runs concurrently with managed print contract.

13. Who supplies your current CCTV services across the Service and when will you next review, and who is the lead contact please?

JPR Group across all sites belonging to North Staffordshire Combined Healthcare NHS Trust, apart from the Harplands Hospital as the system is provided and managed by the Trust PFI partner SERCO. No plans to review.

Lead contact: Energy, Environmental & Contracts Manager (Estates) , can be contacted via main switchboard 0300 123 1535

14. Please can you confirm the number of Adobe or other PDF software solution licences being used across the business?

Products and services		Manage
Products	Quantity	
 Acrobat Pro	1 of 1 License	
 Creative Cloud All Apps	3 of 3 Licenses	
 Creative Cloud All Apps + Adobe Stock	5 of 6 Licenses	
 Substance 3D Collection	1 of 1 License	

15. Does the service currently use any Audio Visual/LED/LCD displays, interactive touch screen or Teams meeting room hybrid video conference facilities, and if yes, please can you confirm the number of devices, manufacturer, and any term of agreement in place for rental/lease and any maintenance agreements in use and the end date?

Yes, various devices, primarily Dell. No rental agreements

16. Who does the service use for all office supplies, (paper, stationary, inkjet/laser cartridges etc) and please can you advise on the average annual spend across the service?

Please see Appendix 1 attached

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you



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Chief Executive: Dr Buki Adeyemo
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have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

L. Wrench

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Deputy Director of Governance



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SUPPLIER	£000
NHS ON LINE LOGISTICS	75
CANON	54
ROWTYPE PRINTERS LIMITED	12
YARRINGTON LTD	8
NATIONAL DEVELOPMENT TEAM FOR INCL	6
HARLOW PRINTER	6
BULLOCK & BOSSON LTD	6
BARCLAY CARD SPEND	5
G B COPIER SYSTEMS LTD	5
TOTAL ID	4
FIND SIGNAGE LIMITED	2
DERBEYSHIRE DALES	2
J G FENN LIMITED	2
NEW POSSIBILITIES	2
THE PURPLE COMPANY (UK) LTD	1
TR2 CREATIVE LIMITED	1
K & R BADGES LIMITED	1
ALZHEIMERS SOCIETY	1
LIMELIGHT MARKETING COMMUNICATIONS	1
CHARLES ALEXANDER DISTRIBUTION LTD	1
PETTY CASH	1
WS DESIGN AND PRINT	1
CFEP UK SURVEYS	1
WILLIAMS MEDICAL SUPPLIES	1
MAILCOMS LTD	1
GOLDWAY GROUP LTD	1
PEARSON EDUCATION	7
TOTAL EXPENDITURE 2022-23	192