

Our Ref: LW/lmw/FOI.228.23
Date: 7th August 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Tel 01782 275030

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 26th July 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

- 1) The number of patients waiting for a follow up appointment in your trust that were not captured in the official Referral to Treatment monthly statistics in the following months: May 2019, May 2022, and May 2023.
- 2) Please break this information down by:
 - a. Treatment function.
 - b. Month and year patients were placed on a follow up appointment list.
 - c. Month and year of due date for patients to be seen. If due dates are not in place, please state this by volume.

The Trust, as a mental health provider, is not required to report nationally and cannot be seen in the official Referral to Treatment monthly statistics. However, there is an 18 week RTT target (92%) as a contractual requirement which is reported to the ICS and Trust Board.

All patients who are eligible to be included in the RTT reports are included. The only exceptions would be for those services out of scope, for example those that provide an assessment only input.

The Trust does not hold a list for follow up appointments. These are managed at team level, reports are provided to support this and waiting times are monitored and managed closely.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

L. Wrench.

Laurie Wrench
Deputy Director of Governance



Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
www.combined.nhs.uk

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