

Our Ref: LW/lmw/FOI.235.23
Date: 3rd August 2023

Laurie Wrench
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North Staffordshire Combined Healthcare NHS Trust
Lawton House
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Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 1st August 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

1. Technology-enabled virtual wards remote monitoring services contract(s):
 - A. Is there a single remote monitoring services provider across all North Staffordshire Combined Healthcare NHS Trust technology-enabled virtual wards, or are there multiple providers?
 - B. Who is/are the contracted remote monitoring services provider(s) for technology-enabled virtual wards?
 - C. Does the contract(s) cover only licenses or telehealth equipment/kit, logistics services, etc, if so, which ones are included?
 - D. What is a contract(s) Value (£)?
 - E. What is the contract(s) Start Date?
 - F. What is the contract(s) Length (in months, years, please specify the term)?
 - G. Who is the contracting authority?
 - H. Procurement type (e.g., direct award via CCS framework, call-off from a dynamic purchasing system, open procedure, etc.)?
2. If there is no contract(s) in place, but technology-enabled virtual wards remote monitoring services are/were provided as a pilot programme, please provide the information:
 - A. Is/was this pilot funded through the Staffordshire and Stoke on Trent ICB, or is/was the funding allocated directly through the North Staffordshire Combined Healthcare NHS Trust or any collaboratives, if so, which one?
 - B. Who is/was the selected remote monitoring services provided for this pilot?
 - C. What is/was the pilot Value (£)?
 - D. What is/was the pilot Start Date?
 - E. What is/was the pilot Length (in months, years, please specify the term)?

3. If there is a technology-enabled virtual ward remote monitoring service contract(s), but exemptions in FOIA protect the information due to the organisation entering a contract with a third-party contractor with confidentiality clauses (or on an expressly confidential basis). In that case, this shouldn't prevent disclosure under transparency obligations, for example, to publish spend data, so please provide the following information:

- A. What is the Value (£) spent on remote monitoring for virtual wards?
- B. What is the spent term monthly, quarterly, or annual?

The Trust have access to Docabo Virtual Ward solution as part of the Integrated Care System (ICS) but it's not currently in use in the Trust.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Laurie Wrench
Deputy Director of Governance



Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
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