

Our Ref: LW/lmw/FOI.268.23
Date: 11th September 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
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Trentham
ST4 8HH

Tel 01782 275030

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 24th August 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management specifically around the services below:

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.
2. Lift service and maintenance – Service contract for lift service and maintenance.
3. Food – Service contract that is focused around catering services.
4. General waste services contracts – The organisation's primary general waste service contract.
5. Laundry services - where clothes and linen can be washed and ironed.

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
3. A description of the services provided under this contract please includes information if other services are included under the same contract.
4. The number of sites the contract covers.
5. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation.
6. The start date of the contract
7. The end date of the contract
8. The duration of the contract, please include information on any extensions period.
9. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Please see Appendix 1 attached.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Laurie Wrench
Deputy Director of Governance



Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
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		Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.	Lift service and maintenance – Service contract for lift service and maintenance.	Food – Service contract that is focused around catering services.	General waste services contracts – The organisation’s primary general waste service contract.	Laundry services where clothes and linen can be washed and ironed.
1	Supplier/Provider of the services	This service is provided by the inhouse facilities team and by our PFI partner Serco at our main site the Harplands Hospital	Nationwide Lifts (previously HI-TEC)	This is provided by our PFI partner Serco at our main site Harplands Hospital. They use cook freeze supplied by Apetito.	BIFFA	Elis
2	Total Annual Spend – The spend should only relate to each of the service contracts listed above.	£1,305,720 pa plus VAT	£1,200 pa plus VAT	£1,068,312 pa plus VAT	£56,824.82 pa plus VAT	£90k pa plus VAT
3	A description of the services provided under this contract please includes information if other services are included under the same contract.	Cleaning services are provided accordance with the National standards of health care standards.	Maintenance services in accordance with HTM 08, maintenance of 2 passenger lifts and 2 platform lifts (4 in total)	Food service is provided under a PFI Contract and in accordance with service specification and other sites	Domestic Waste & Recycling Collection & Disposal Contract	Linen hire and laundry service
4	The number of sites the contract covers	1 x PFI site and 32 other sites	4 sites	5 sites	1 x PFI site and 32 other sites	4 sites
5	ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation	N/A	OTIS, Stannah, Terry (2)	N/A	N/A	N/A
6	The start date of the contract	01/08/2001	01/07/2022	01/08/2001	2016	30/11/2018
7	The end date of the contract	01/08/2031	30/06/2025	01/08/2031	2019	Contract awarded for 3 years with an option to extend 2 x 24 months
8	The duration of the contract, please include information on any extensions period.	The PFI contract end date is 01/08/2061, with a break clause at 01/08/2031	30/06/2025	The PFI contract end date is 01/08/2061, with a break clause at 01/08/2031	Contract Expired	Contract awarded for 3 years with an option to extend 2 x 24 months
9	Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.	Head of Facilities Departments can be contacted via our Main Reception on 03001231535	Estates Operations Manager Departments can be contacted via our Main Reception on 03001231535	Head of Facilities Departments can be contacted via our Main Reception on 03001231535	Estates Engineering Officer Departments can be contacted via our Main Reception on 03001231535	Head of Facilities Departments can be contacted via our Main Reception on 03001231535