

Our Ref: LW/lmw/FOI.286.23
Date: 13th September 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Tel 01782 275030

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 11th September 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

1. What Electronic Patient Records system does the Trust use? **Lorenzo**
2. Does the Trust have a patient portal that allows patients to see their results, letters, and appointments. **No**
3. If you have surgical departments, how are the operating notes documented? **N/A**
 - hand-written?
 - using specialised software?
4. If you have a urology department: **N/A**
 - What software system is used to track the JJ stents (Excel, other 3rd party software)
 - What system or software is used to monitor patients with prostate cancer on active surveillance.~
 - If 3rd party software is used what is the associated cost?

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

L. Wrench

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