

Our Ref: LW/lmw/FOI.299.23  
Date: 5<sup>th</sup> October 2023

Laurie Wrench  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Tel 01782 275030

Dear

### **Freedom of Information Act Request**

I am writing in response to your e-mail of the 19<sup>th</sup> September 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### ***Requested information:***

Over the one-year period from **1st September 2022 until 31st August 2023** please provide the following details from the primary IT system for Trust e-mail for the following groups:

- 1) Consultants – please break down results by clinical specialty.
- 2) Managers – please include Operational Service Managers and Deputy Operational Service Managers in this category, along with any equivalent roles/grades in your organisation.

For each group (i.e., for each clinical specialty, and for Managers), please provide the following aggregated data items:

- Total number of individuals in the group
- Male/Female proportion within the group
- Total number of e-mails received.
- Total number of e-mails sent.
- Total number of internal vs external e-mails received.
- Total number of internal vs external e-mails sent.
- Mean number of e-mails received in that specialty/group [i.e., by any individual]
- Mean number of e-mails sent in that specialty/group.
- Standard deviation of e-mails received in that specialty/group.
- Standard deviation of e-mails sent in that specialty/group.
- Median number of e-mails received in that specialty/group.
- Median number of e-mails sent in that specialty/group.
- Maximum number of e-mails received by any individual in that specialty/group.
- Maximum number of e-mails sent by any individual in that specialty/group.
- Minimum number of e-mails received by any individual in that specialty/group.
- Minimum number of e-mails sent by any individual in that specialty/group.

**The 'primary IT system for Trust e-mail' does not contain the organisational metadata specified in the request to be able to provide the breakdown.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be

submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Laurie Wrench**  
**Deputy Director of Governance**



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Chairman: David Rogers  
Chief Executive: Dr Buki Adeyemo  
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