

Our Ref: LW/lmw/FOI.308.23
Date: 12th October 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Tel 01782 275030

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 26th September 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Mobile phones

- Who is your current mobile phone provider? **EE**
- How many mobile connections? **1200**
- When is the contract up for renewal? **August 2028**
- How long do you contract for (24 or 36 months)? **60 months**
- The email address of the primary contact for this contract? digital@combined.nhs.uk

SIP Trunking

- Have you implemented SIP? **Yes**
- If yes, when does the contract expire? **Contract held by outsourced provider.**
- Who is your SIP provider? **Gamma**
- The email address of the primary contact for this contract? digital@combined.nhs.uk

Team Licences

- Which Microsoft 365 Licence do you have e.g., E3, E5 Have you voice enable your Teams Licences? **E3. The Trust does not have voice enabled Teams Licences**
- If not, is that something you are considering? **No**

Telephony

- What is your current telephony system? **Cisco CCX**
- How many users of the telephony system? **Circa 900**
- When is the contract up for renewal? **October 2028**
- The email address of the primary contact for this contract? digital@combined.nhs.uk

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply

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Chief Executive: Dr Buki Adeyemo
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directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

L. Wrench

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Deputy Director of Governance



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