

Our Ref: LW/lmw/FOI.340.23
Date: 23rd October 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
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Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 19th October 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

1. When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned? **No dates planned for next refresh.**

1a. What would you like to improve upon in your next refresh? **N/A**
1b. Could you please confirm the supplier for your current contract and the vendor that you are using? **Cisco, Contract through Staffordshire and Shropshire Health Informatics Service (SSHIS)**
2. When was your last Wi-Fi refresh, and when is the next refresh planned? **2024**
2a. What would you like to improve upon in your next refresh? **N/A**
2b. Could you please confirm the supplier for your current contract and the vendor that you are using? **Cisco, Contract through Staffordshire and Shropshire Health Informatics Service (SSHIS)**
3. When was your last Telephony Hardware refresh, and when is the next refresh planned? **2025**
3a. What would you like to improve upon in your next refresh? **Flexibility**
3b. Could you please confirm the supplier for your current contract and the vendor that you are using? **Cisco, Contract through Staffordshire and Shropshire Health Informatics Service (SSHIS)**
4. When was your last Unified Communications refresh, and when is the next refresh planned? **N/A**
4a. What would you like to improve upon in your next refresh? **N/A**
4b. Could you please confirm the supplier for your current contract and the vendor that you are using? **N/A**
5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do? **The Trust does not currently use SD-WAN or SASE. It might be considered in the future.**

5a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using? **N/A**

6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned? **None**

6a. Can you confirm contract dates and vendors? **N/A**

7. Do you have an alert/notification solution in place for reducing false alarms or is being considered or planned? **Solarwinds**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Laurie Wrench
Deputy Director of Governance



Chairman: David Rogers
Chief Executive: Dr Buki Adeyemo
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