

Our Ref: LW/lmw/FOI.351.23  
Date: 29<sup>th</sup> November 2023

Laurie Wrench  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
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ST4 8HH

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Dear

## Freedom of Information Act Request

I am writing in response to your e-mail of the 17<sup>th</sup> November 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

### Requested information:

- How many patient safety incidents, related to medication errors, were reported through your [local risk management system](#) in the past five financial years as follows:

2022/23	2021/22	2020/21	2019/20	2018/19
257	202	184	191	175

- What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, [in line with NICE guidance](#), in each of the following years:

**Please note the Trust only operate 5 days a week pharmacy service.**

2022/23	2021/22	2020/21	2019/20	2018/19
76%	70%	72%	70%	72%

- Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, and the vacancy rate for each, in the past five financial years as follows:

**Based on 190 beds**

	WTE Pharmacists per 100 beds	Pharmacist vacancy rate	WTE Pharmacy Technicians per 100 beds	Pharmacy Technician vacancy rate
2022/23	3.68	2.0	3.44	0.4
2021/22	3.50	1.2	3.27	0.2
2020/21	3.44	0.2	3.22	0.6
2019/20	3.19	0.2	2.98	0.6
2018/19	3.35	0.8	3.13	1.2

- What percentage of inpatient beds at your trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:

Chairman: David Rogers  
Chief Executive: Dr Buki Adeyemo  
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Year	2018/19	2019/20	2020/21	2021/22	2022/23
Total beds	172	181	159	156	148
On-site beds A	133	142	122	126	125
Off-site beds B	39	39	37	30	23
Frequency of Pharmacist visits A	5 days a week =71% of days	5 days a week *For last 3 weeks of March 2020 only weekly due to covid restrictions*	5 days a week =71% of days	5 days a week =71% of days	5 days a week= 71% of days
Frequency of Pharmacist visits B	Once weekly =14% of days	Once weekly =14% of days	Once weekly =14% of days	Once weekly =14% of days	5 days a week since launch of EPMA system.
Frequency of technician visits-all	Once weekly	Once weekly	Once weekly	Once weekly	Once weekly

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

*L. Wrench*

**Laurie Wrench**  
**Deputy Director of Governance**



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