

Our Ref: LW/lmw/FOI.369.23
Date: 7th December 2023

Laurie Wrench
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Tel 01782 275030

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 21st November 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

I am writing to you under the Freedom of Information Act 2000 to request the following information regarding complaints received by North Staffordshire Combined Healthcare NHS Trust between 1st September 2022 and 31st August 2023 (inclusive). Specifically, I would like to know:

- 1) How many women inpatients complained that a trans woman inpatient was sharing the same sleeping accommodation as the complainant? **0**
- 2) How many women inpatients complained that a trans woman inpatient was using the same women-only day room(s) that had been made available to the complainant? **0**
- 3) How many women inpatients complained about both of the aspects of their care referred to in questions 1) and 2)? **0**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

L. Wrench

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