



Our Ref: NG/rm/FOI.374.23 Date: 22nd December 2023

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 24th November 2023. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

- 1. Please provide the rostering solution used for the below staffing groups. Where more than one supplier is used for each staff group, please provide the name of each supplier.
 - Medical & Dental. No rostering solution is in place for medics.
 - Nursing & Health Care Assistants RLDATIX formally Allocate Software
 - Scientific, Therapeutic & Technical Staff including of Allied Health Professionals
 RLDATIX formally Allocate Software
 - Administration and Estates N/A
- 2. Please list below the staffing groups where E-rostering is currently live and being used? **Nursing inpatient areas only**
- 3. Please tick the below Medical Specialities that are currently rostered on the system-
 - General Medicine N/A
 - General Surgery N/A
 - Anaesthetics N/A
 - Obstetrics and Gynaecology N/A
- 4. What percentage of workforce are rostered on the system? Please list the percentages by the staffing groups listed below-
 - Medical & Dental. N/A
 - Nursing & Health Care Assistants **Healthroster = 50%**
 - Scientific, Therapeutic & Technical Staff including of Allied Health Professionals
 Healthroster = 14%
 - Administration and Estates 11%
- 5. What is the contract start date for your rostering supplier/suppliers? Please list the name of the supplier and contract start date. **30/11/2021**





- 6. What is the contract end date for your rostering supplier/suppliers? Please list the name of the supplier and contract end date. **29/11/2024**
- 7. What was the annual cost of your rostering supplier/ suppliers for the financial year 22/23 (April 2022 March 2023)?

Services	Year 1	Year 2	Year 3	Total	
	30/11/2021	30/11/2022	30/11/2023		
HealthRoster Optima	£74,419	£78,138	£82,047	£234,604	
Overall Total	£74,419	£78,138	£82,047	£234,604	

- 8. Are there any exit costs incurred for changing rostering supplier/ suppliers? If yes, please state the exit cost for each supplier. **N/A**
- 9. Did the organisation use a framework to procure your rostering supplier/ suppliers? Please state the name of the supplier and framework it was procured from. The E-rostering contract was awarded via a direct award process of the HealthTrust Europe LLP Framework Agreement. Contract is with Softcat which uses a subcontractor Allocate to provide the services.
- 10. From the table below please indicate which interfaces are being used and at what frequency?

Interface	In/Out	Daily	Weekly	Monthly	Ad Hoc	
ESR Generic Attendance Inbound Interface	Out			Х		
ESR Generic Absence Inbound Interface	Out			Х		
ESR Generic Outbound Interface	In	N/A				
E-Job Planning	In/Out	N/A				
Junior Doctors	In/Out	N/A				
Staff bank / Agency	Out			Х		
Identity Provider Servers	In/Out	N/A				

11. Please provide the name of the organisations GOSWH (Guardian of safe working hours)

Staff names and email addresses are exempt as they constitute personal data and would contravene the principles of the Data Protection Act 2018 (in accordance with qualified exemption S40 (2)(a) of the FOI Act). Details of members of staff and e-mail addresses can be sought from Departments directly and can be contacted via our Main Switchboard at the Harplands Hospital on 0300 123 1535





- 12. Please provide the name of the organisations Lead Registrar. N/A
- 13. Please provide the name of the organisations Medical Education Director. Chief Medical Officer. Information relating to members of the Board can be found at https://www.combined.nhs.uk/about-us/our-board/our-board/
- 14. Please provide the name of the chair of the Junior Doctors forum. Junior Doctor Representative. Staff names and email addresses are exempt as they constitute personal data and would contravene the principles of the Data Protection Act 2018 (in accordance with qualified exemption S40 (2)(a) of the FOI Act). Details of members of staff and e-mail addresses can be sought from Departments directly and can be contacted via our Main Switchboard at the Harplands Hospital on 0300 123 1535

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Nicola Griffiths

Deputy Director of Governance



