

Our Ref: NG/RM/25004
Date: 31st January 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
Trentham
ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 6th January 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

Please respond to the following questions

1. Which software provider does the Trust use for junior doctors' rotas software? **No software provider.**
2. Which software provider does the Trust use for medics rostering software? **No software provider.**
3. Which software provider does the Trust use for doctor's temporary staff management software? **No software provider.**
4. Which software provider does the Trust use for direct engagement management of medical locums' software? **No software provider.**
5. Which software provider does the Trust use for master vendor management software?
 - **Nursing- RLDatix (previously Allocate Software) Bankstaff system.**
 - **Medics- Retinue**
6. Which software provider does the Trust use for nurse rostering software. **RLDatix (previously Allocate Software)**
7. What was the annual cost for the Trust's junior doctor's rota software in the last FY? **N/A**
8. What was the annual cost for the Trust's medics rostering software in the last FY? **N/A**
9. What is the contractual end date of your current junior doctor's rota software? **N/A**
10. What is the contractual end date of your current medics rostering software? **N/A**
11. What is the contractual end date of your current direct engagement software? **N/A**
12. What is the contractual end date of your current master vendor management software? **29/11/2026**
13. What is the contractual end date of your current temporary staff management software? **29/11/2026**
14. What is the contractual end date of your current nurse rostering software? **29/11/2026**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted

within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance