

Our Ref: NG/RM/25016  
Date: 17<sup>th</sup> January 2025

Nicola Griffiths  
Deputy Director of Governance  
North Staffordshire Combined Healthcare NHS Trust  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

Reception: 0300 123 1535

Dear

### **Freedom of Information Act Request**

I am writing in response to your e-mail of the 14<sup>th</sup> January 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

#### ***Requested information:***

I would like to request under the Freedom of Information Act details on ransomware attacks on your organisation between 2019 and 2024.

For the avoidance of doubt, a ransomware attack is a type of cyberattack which prevents an organisation accessing their own files or computer networks after criminals manage to infect the system with malware. These type of attacks involve the criminals demanding payment for a key to restore access to the files.

In particular, I would like to know the number of ransomware attacks on your organisation between 2019 and 2024.

- I would like to know the number of successful attacks on your system.
- I would also like to know the cost of these attacks on your organisation, including the amount of ransom or payments made to restore access to your systems.
- I would appreciate it if you could break down the figures for each year.

I would also appreciate it if you could supply the data on an excel spreadsheet or other type of .CSV file.

**There have been zero successful ransomware attacks on North Staffordshire Combined Healthcare NHS Trust between 2019 and 2024.**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office,  
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



**Nicola Griffiths**  
**Deputy Director of Governance**