

Our Ref: NG/RM/25036
Date: 27th January 2025

Nicola Griffiths
Deputy Director of Governance
North Staffordshire Combined Healthcare NHS Trust
Lawton House
Bellringer Road
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ST4 8HH

Reception: 0300 123 1535

Dear

Freedom of Information Act Request

I am writing in response to your e-mail of the 23rd January 2025. Your request has been processed using the Trust's procedures for the disclosure of information under the Freedom of Information Act (2000).

Requested information:

- 1) Does your organisation have an Electronic Document Management System (eDMS) for digitised patient Health Records? (Yes / No). **Yes**
- 2) Have existing physical (paper) patient Health Records been scanned and digitised within the system? **Yes, as at Q2 2024/25, the Trust has scanned approximately 95.5% of legacy paper records.**
- 3) Are physical (paper) patient Health Records still created and scanned into the eDMS on an ongoing basis? **No**
- 4) What is the Health Records eDMS System Name? **EDMS**
- 5) Who is the eDMS System Vendor? (If developed in-house by the Trust, please state: 'in-house') **Ccube**
- 6) What is the eDMS Contract Expiry Date? **March 2025**

In October 2023, The Times published an article on the cost of Health Records Management across NHS England ([NHS spent £1bn in five years on storing medical records](#)). We seek an Open Government Licence (OGL) to publish aggregate data for research and academic purposes via Digital Health Intelligence forums. Please confirm if an OGL is granted for this purpose.

Requests for licences, such as an Open Government Licence (OGL), fall outside the scope of FOIA. Please direct your request to the Trust Data Protection Officer separately, contact can be made via email at DPO@combined.nhs.uk.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review of the management of your request. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Dr Buki Adeyemo, Chief Executive, North Staffordshire Combined Healthcare Trust, Trust Headquarters, Lawton House, Bellringer Road, Trentham, ST4 8HH. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely



Nicola Griffiths
Deputy Director of Governance